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Kurt Lieblong, PE, CVS
Production Support Office

# Objectives

- What is ERC
- The Benefits to ERC
- Account types
- Basic Navigation
- Common User Problems
- New Enhancements

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# What is ERC?

- A web-based comments and responses application for plan/document reviews
- Allows for multiple access with no special software

# Benefits of ERC

- Centralized location for all comments & responses
- Allows for easy tracking of review status
- Archives submittals for future reference
- Sends email notices for new entries, due date reminders, late comments and responses notifications

# User Account's

- Two types of Accounts
  - ✓RACF (also known as mainframe)
  - ✓Internet Subscriber Account (ISA)

- Updating Account Information
  - ✓ RACF: handle through FDOT Service Desk
  - ✓ ISA: handle by user through ISA Web Site
  - ✓ Password Re-sets:

**E-Mail: FDOT.ServiceDesk@dot.state.fl.us**

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# User Account's

- RACF Accounts can expire if tied to a project

***DON'T IGNORE E-MAIL NOTIFICATION***

- RACF or ISA

***NOT BOTH***

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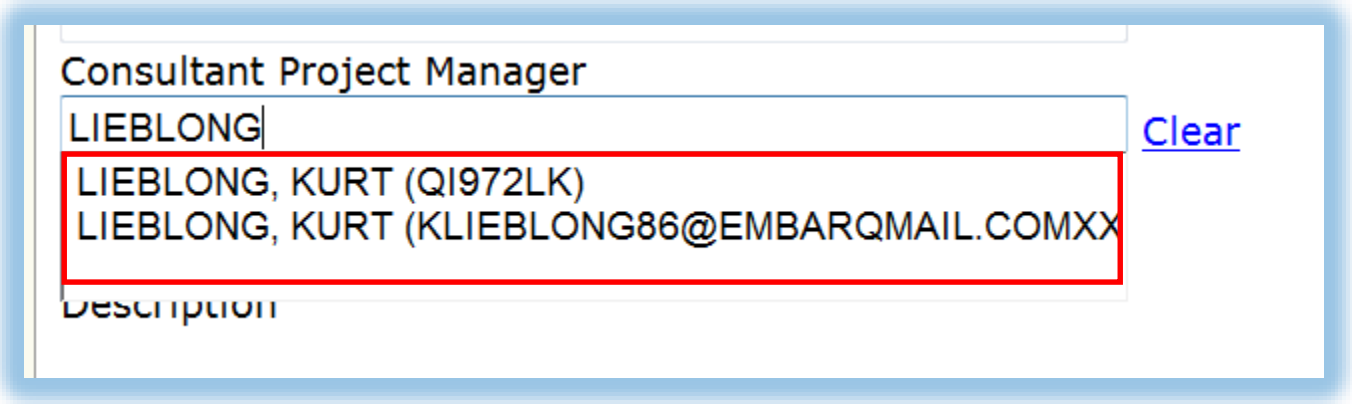
# User Account's




WHICH ACCOUNT TO CHOOSE FOR THE ASSIGNMENT?

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## FDOT User Sign-in Portal

Choose a Login Option

RACF / Mainframe User

Email - Internet Subscriber

☐ Remember My Selection

Contact Us | Employment | MyFlorida.com | Performance | Statement of Agency | Web Policies & Notices

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## FDOT User Sign-in Portal

Login for RACF / Mainframe User

RACF ID

qi972lk

Password

••••••••

Login

Change Password

Change Login Option

Contact Us | Employment | MyFlorida.com | Performance | Statement of Agency | Web Policies & Notices

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## FDOT User Sign-in Portal

Login for Email - Internet Subscriber

Email Address *

Password *

Password

Login

Change Password | Forgot Password

* indicates required entry.

Don't have an account?

Create a Subscriber Account

Need to update your account?

Update My Subscriber Account

Change Login Option

Contact Us | Employment | MyFlorida.com | Performance | Statement of Agency | Web Policies & Notices

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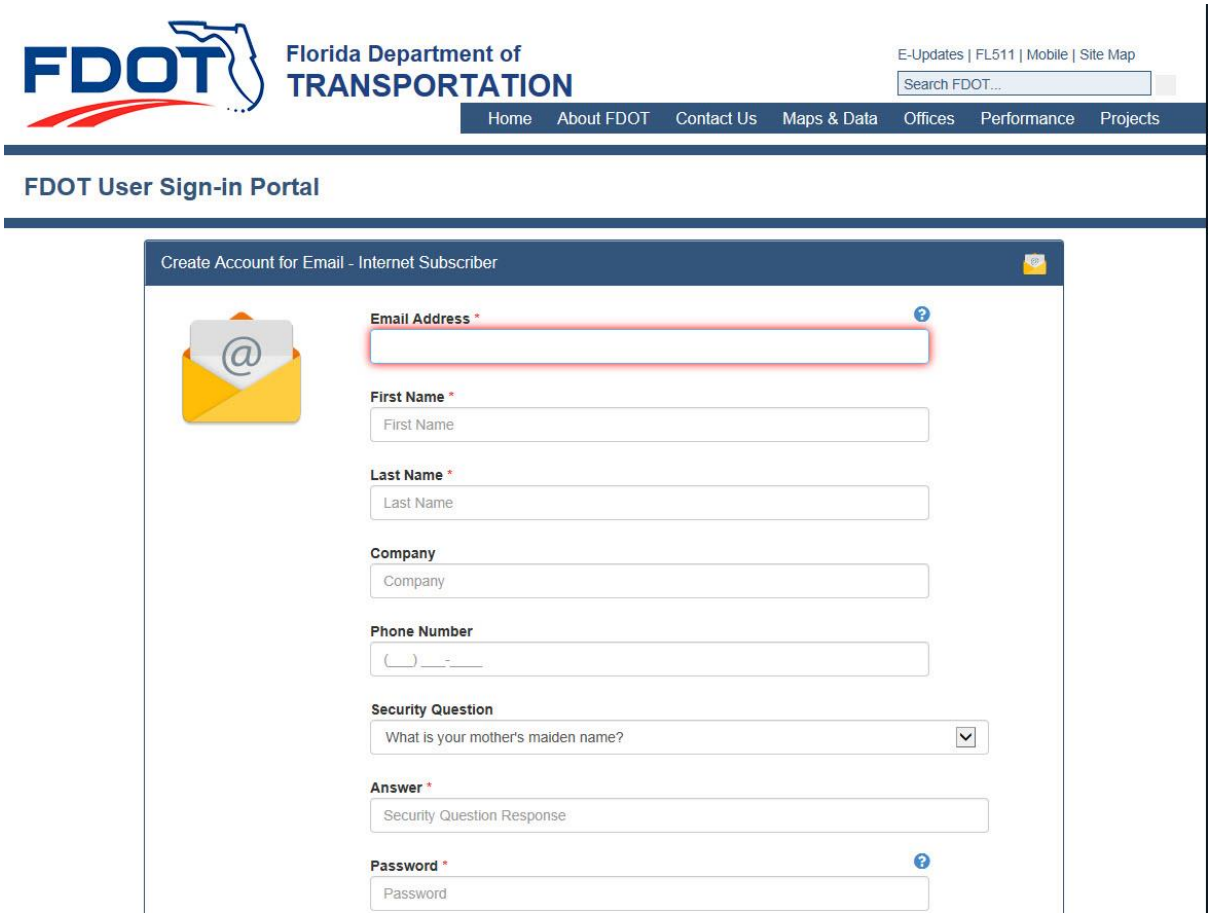
# Creating an ISA Account

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# Maintaining an ISA Account

- Updating ISA account information
- Go to ISA Web Site

https://fdotws1.dot.state.fl.us/internetsubscriberaccount/

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# Maintaining an ISA Account

***Internet Subscriber Account***

By logging on to a FDOT system, you acknowledge your responsibility to comply with all laws, rules, directives, policies, and procedures related to the use and security of information technology resources. Unauthorized use is strictly prohibited. You are hereby on notice that you should have no expectation of privacy as to your use of Department information technology resources as all data is potentially subject to Florida's public records law.

User ID

Password

Log In

Change Password

Create a new Account

Login with your ISA User ID and password

This site is maintained by the
FDOT Office of Information Systems
Questions or Comments?
Please Contact:
Service Desk @ (866) 955-4357
Internet Privacy Policy, Disclaimer & Credits

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# Maintaining an ISA Account

**Internet Subscriber Account**

My Account | My Services

| | |
|---|---|
| Email Address: | KLIEBLONG86@EMBARQMAIL.COM |
| First Name: | KURT |
| Last Name: | LIEBLONG |
| Company Name: | FDOT |
| Phone Number: | (850) 414-4787 |
| Status: | ACTIVE ACCOUNT Unsubscribe |

Update

| | |
|---|---|
| Challenge Question: | WHAT IS YOUR MOTHER'S MAIDEN NAME? |
| Challenge Answer: | |

Change Challenge

Change Email Address

Update your information and click Update

Update your Challenge Question and Answer

Please remember if you change your e-mail address, this will change your ISA User Id

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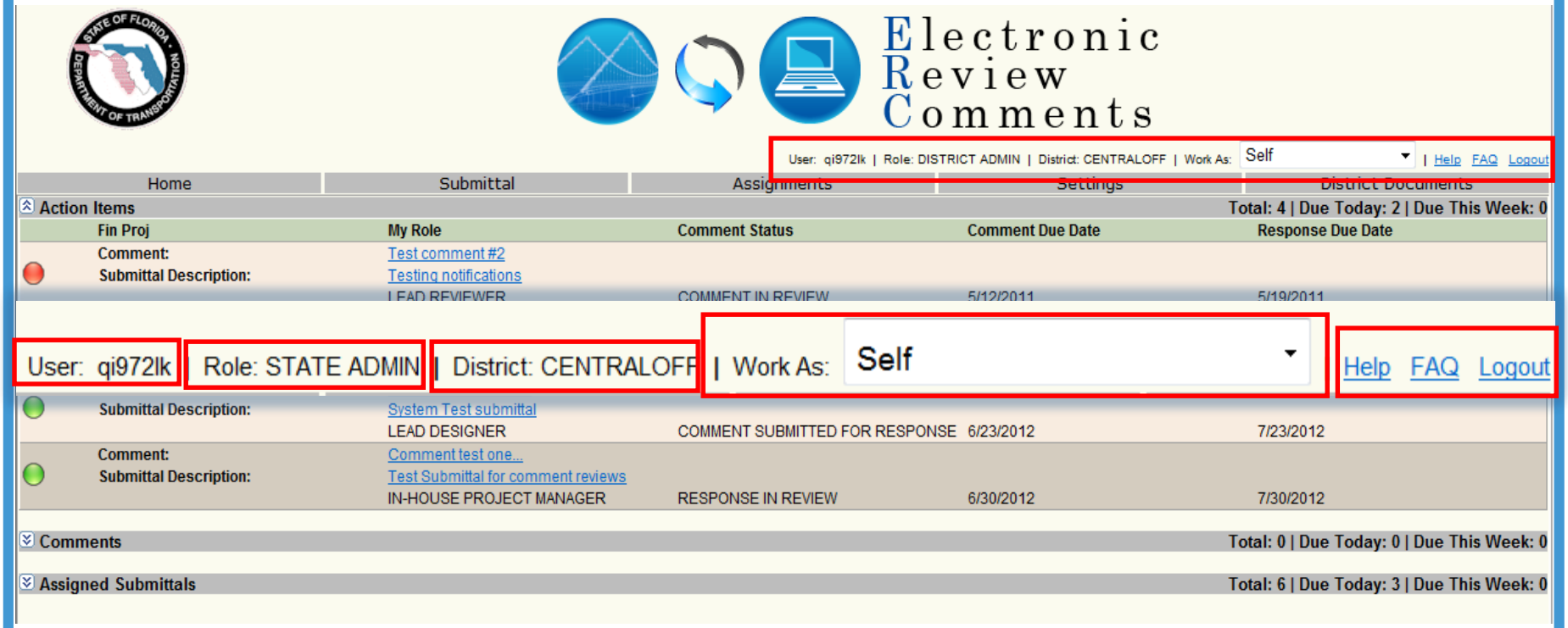
# Home Page

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# Home Page

- Three Sections
  - Action Items: list of active comments on a submittal that requires action from the user
  - Comments: list of all comments created by a user on an open submittal
  - Assigned Submittals: list of all open submittals assigned to the user

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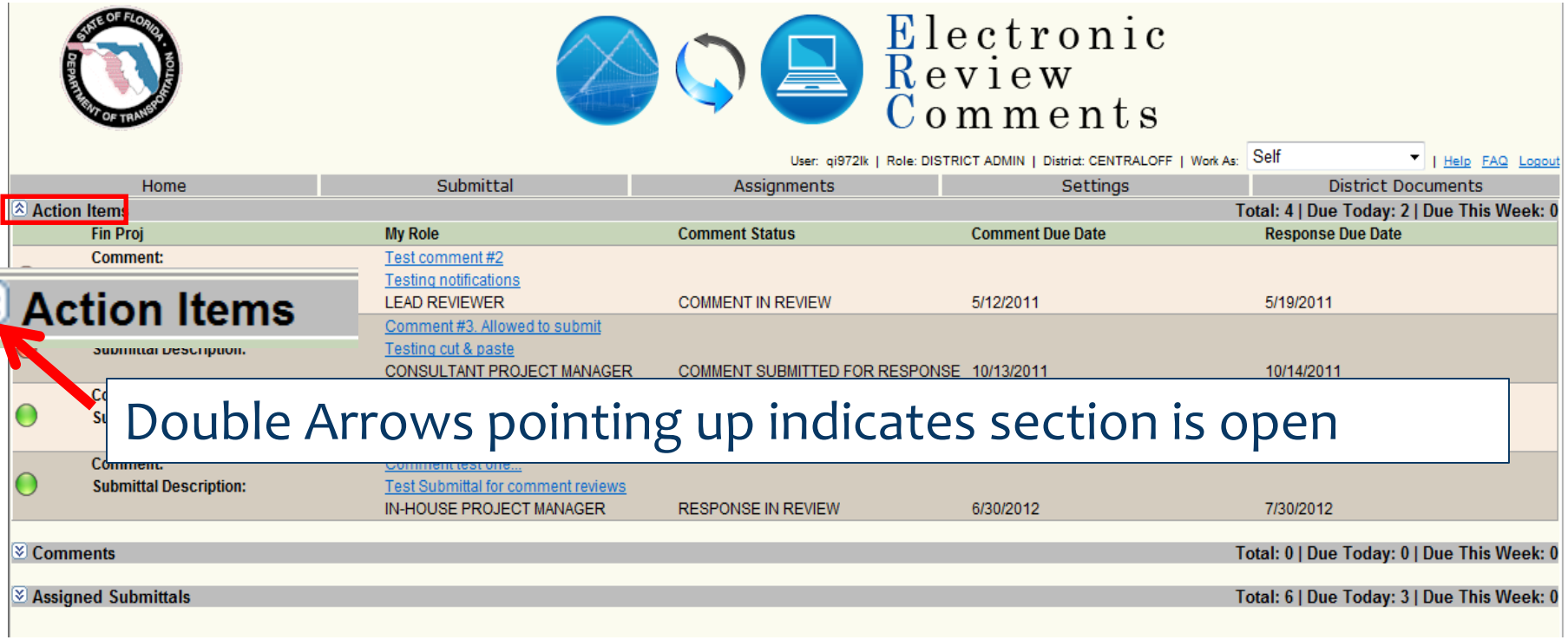
# Home Page




Action Items

Double Arrows pointing up indicates section is open

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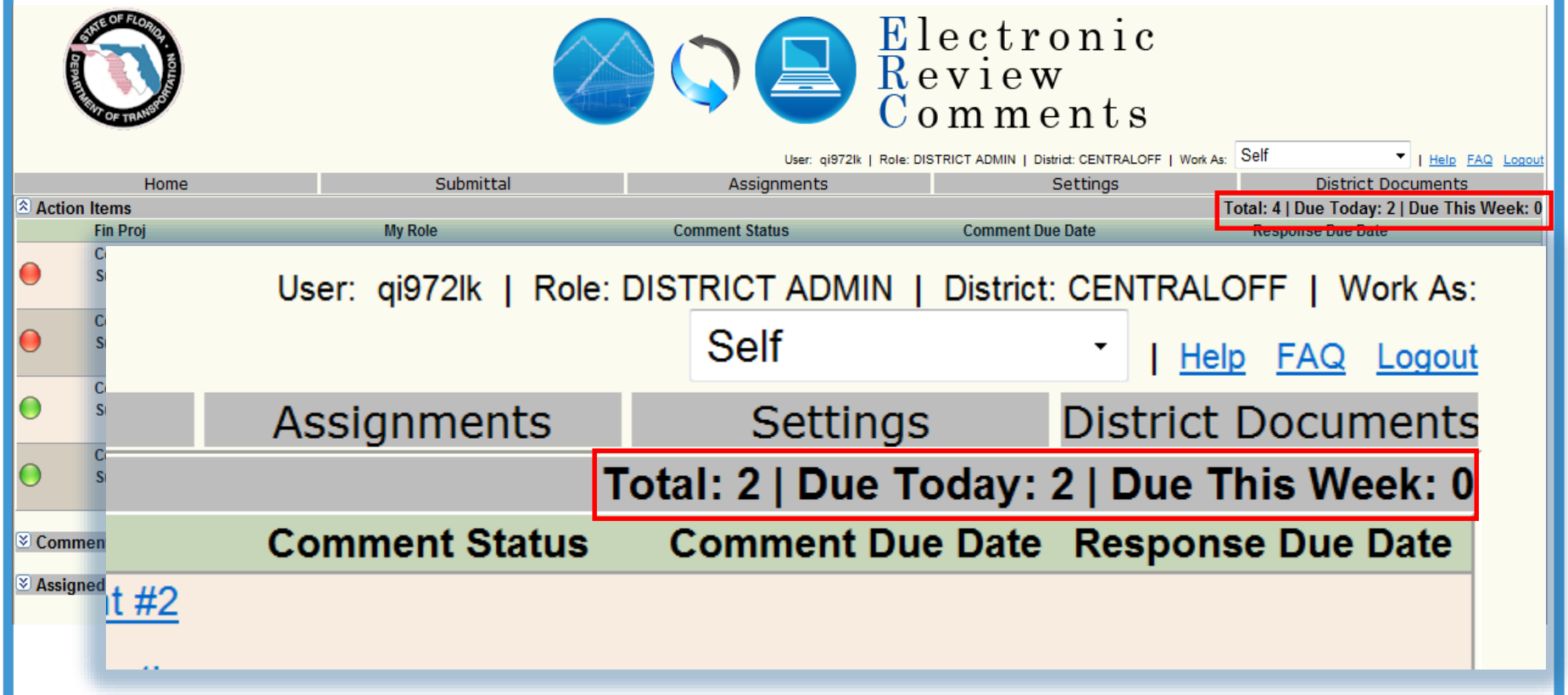
# Home Page

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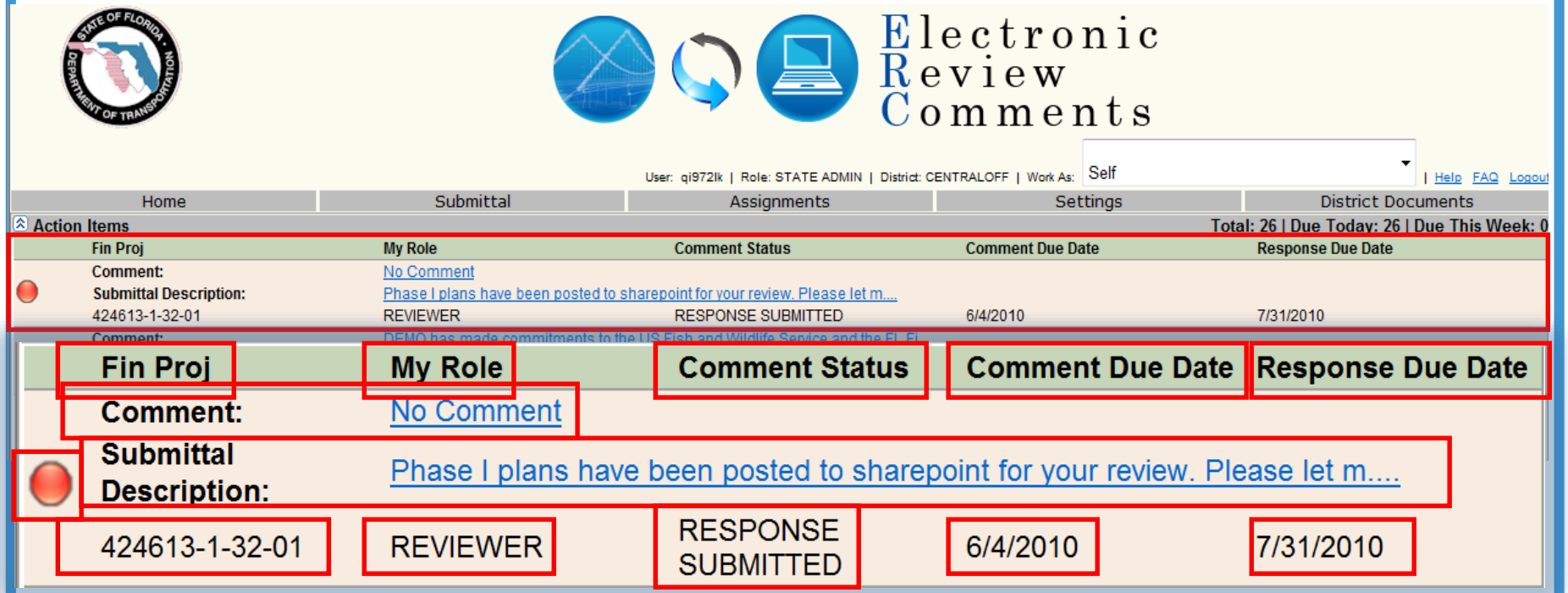
# Home Page

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# Home Page

- Green indicates that the due date is more than 1 week away
- Yellow indicates that the due date is within 1 week
- Red indicates that the due date has passed
- Blue indicates that the due date has passed and there is nothing assigned for action

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# Home Page

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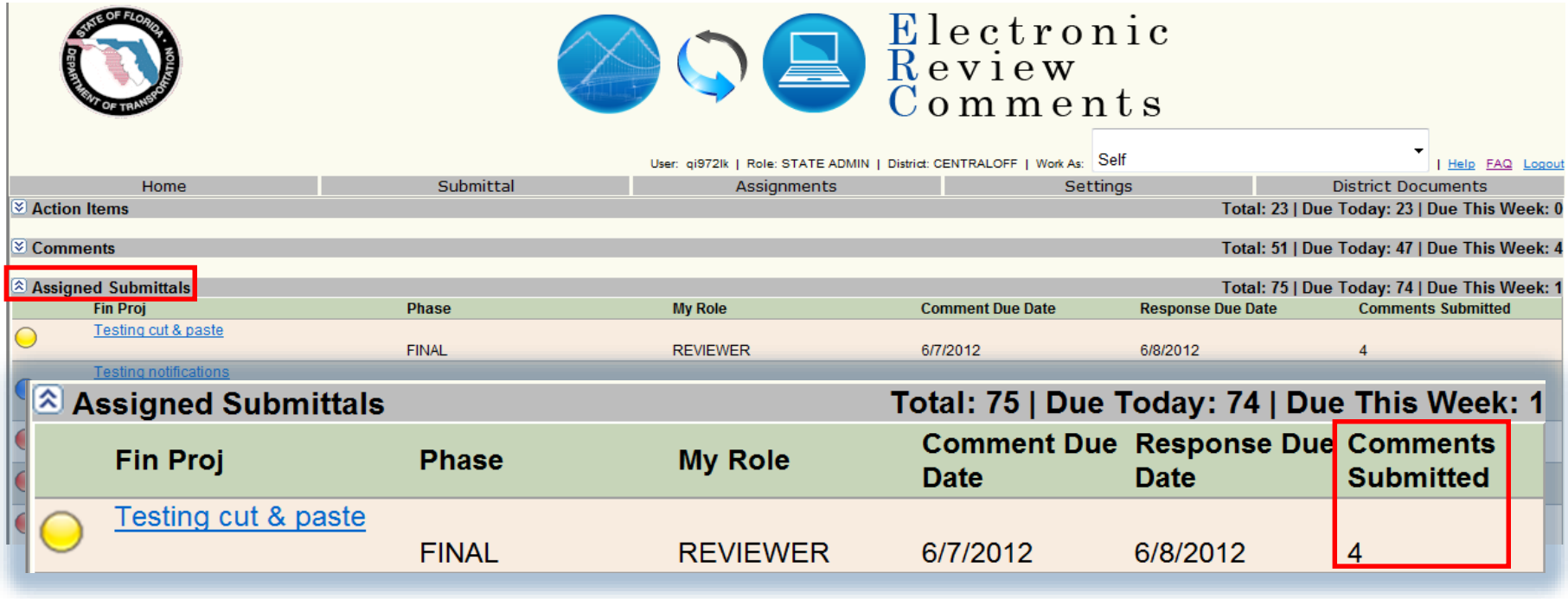
# Home Page





**Assigned Submittals** **Total: 75 | Due Today: 74 | Due This Week: 1**

| Fin Proj | Phase | My Role | Comment Due Date | Response Due Date | Comments Submitted |
|---|---|---|---|---|---|
| Testing cut & paste | FINAL | REVIEWER | 6/7/2012 | 6/8/2012 | 4 |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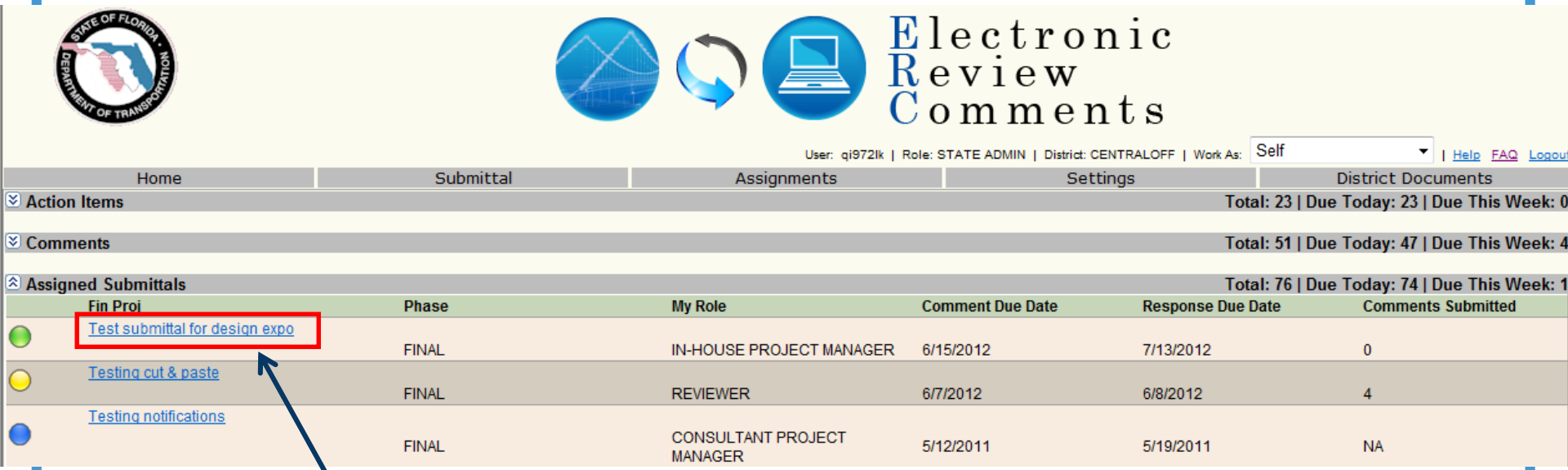
# Home Page




Click to go to the Submittal Screen

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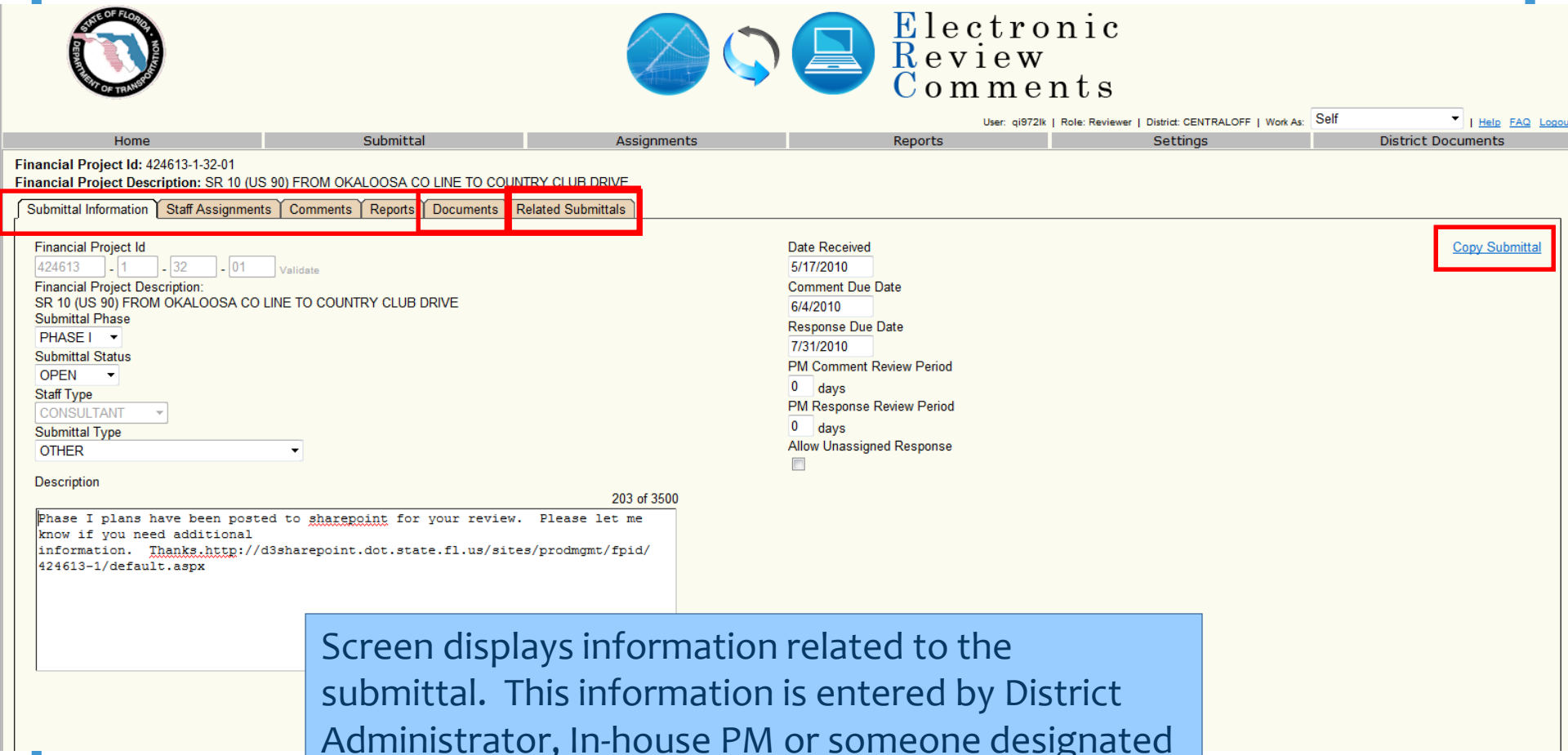
# Submittal Screen




Screen displays information related to the submittal. This information is entered by District Administrator, In-house PM or someone designated by the district as a 'Submittal Creator'

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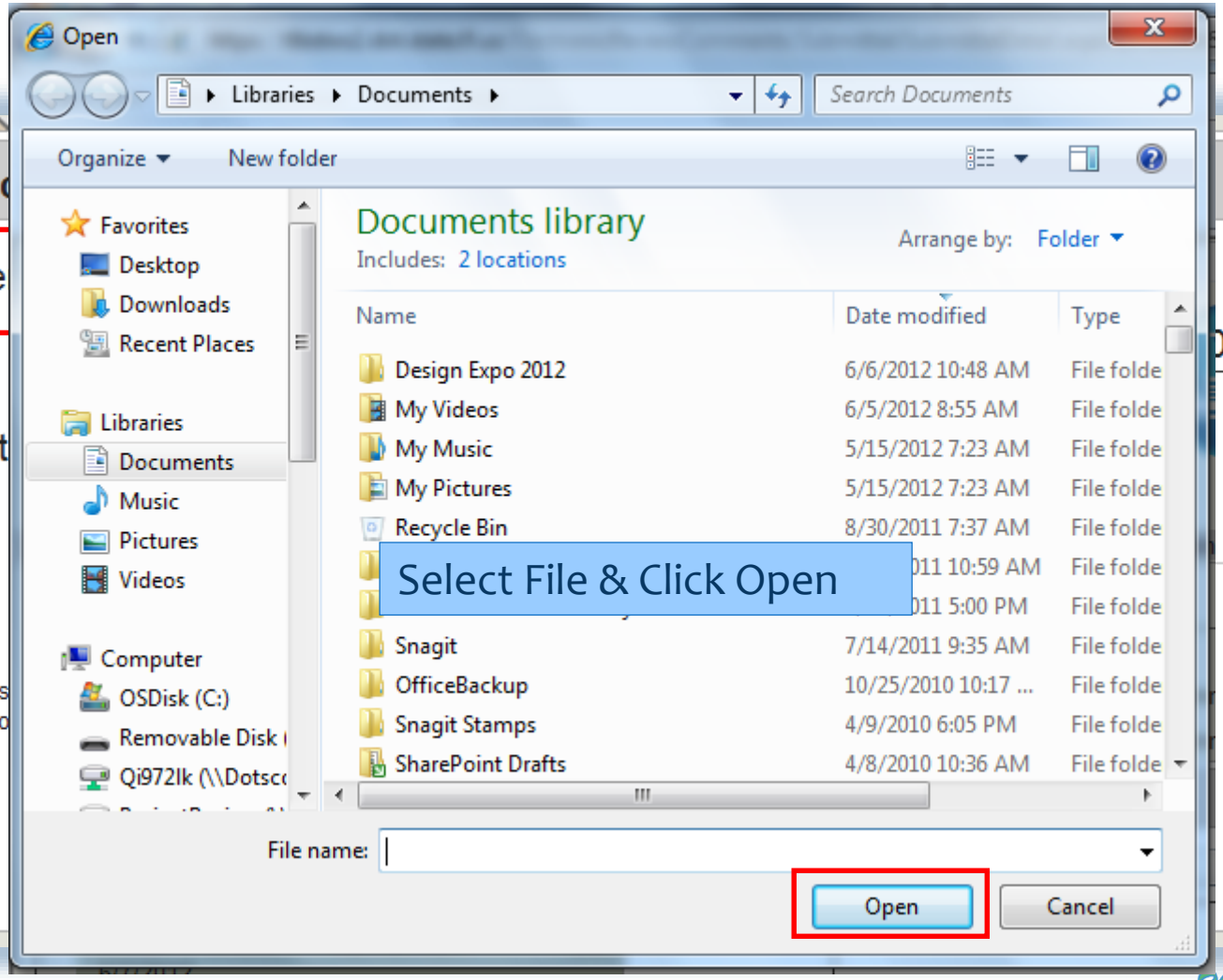
# Documents Screen

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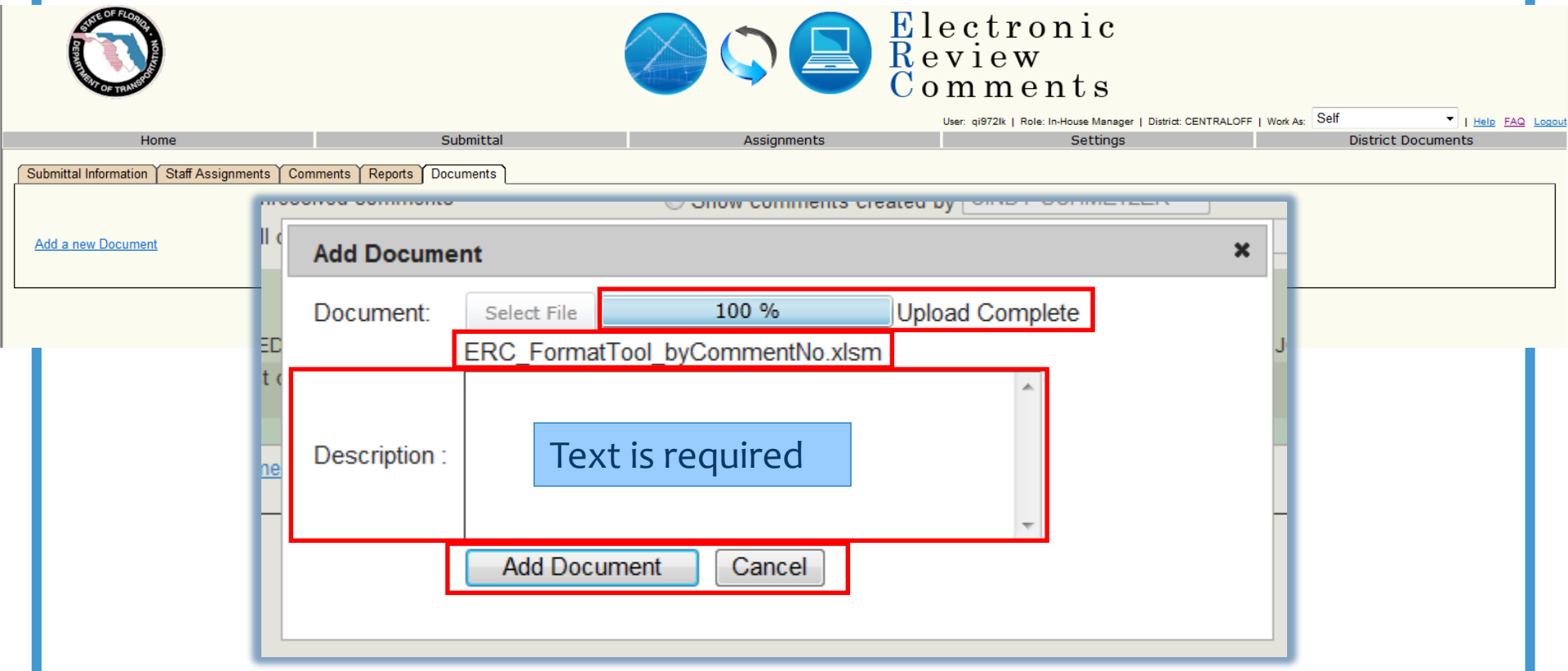
# Documents Screen

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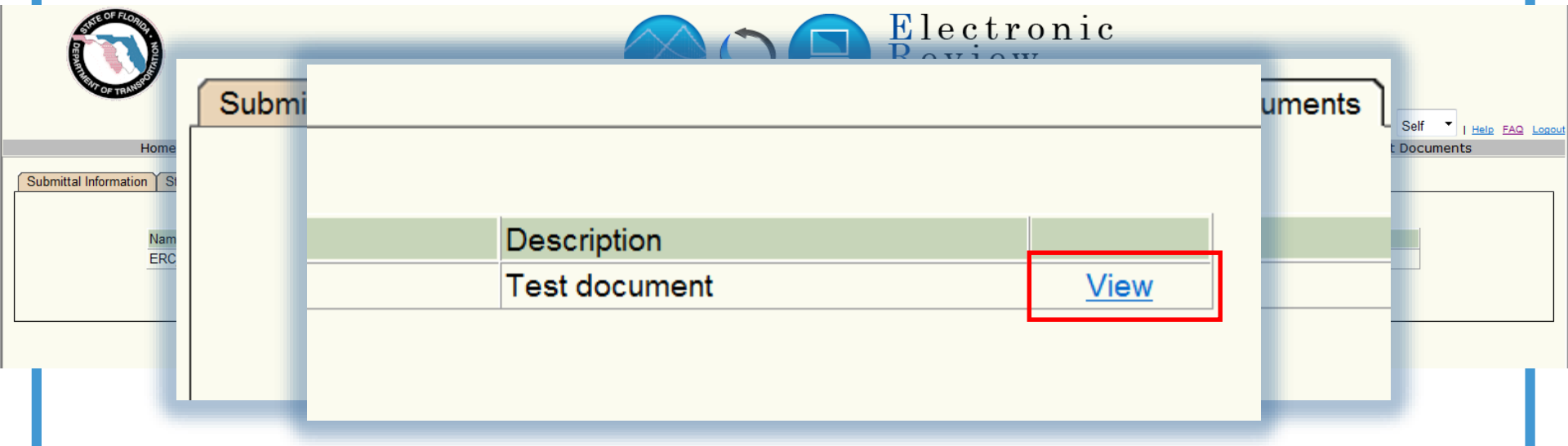
# Documents Screen

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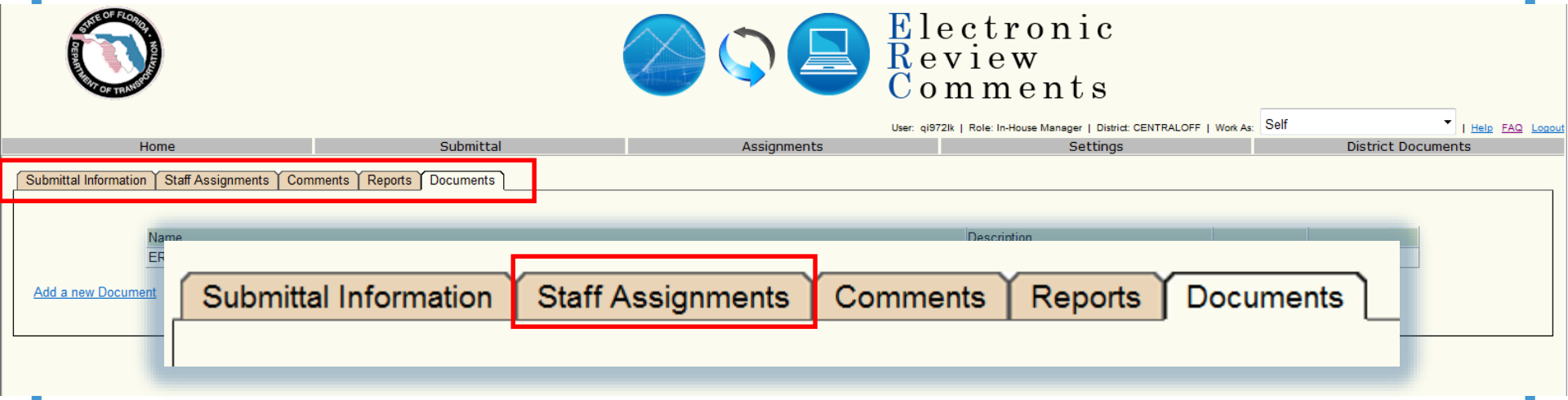
# Documents Screen

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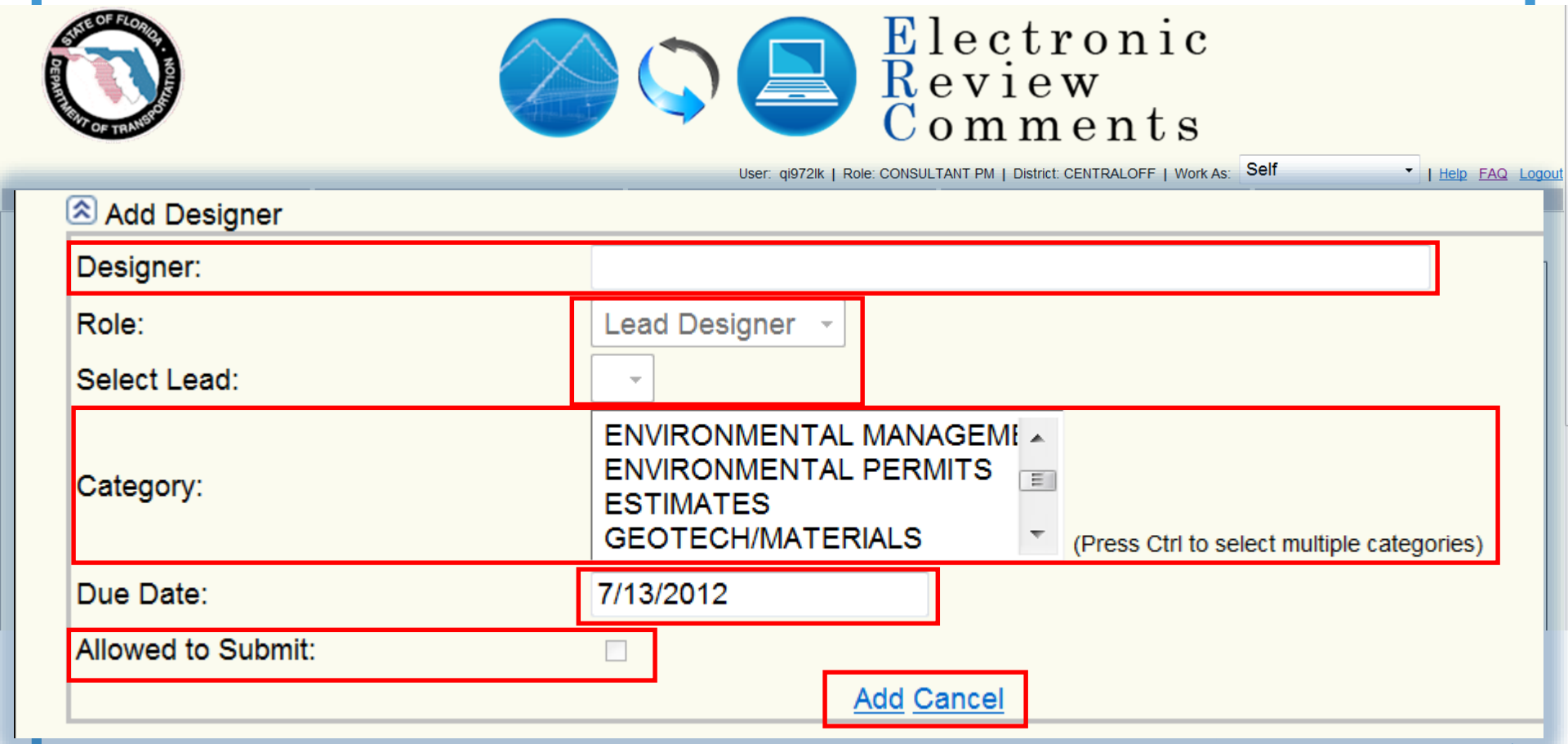
# Staff Assignment Screen

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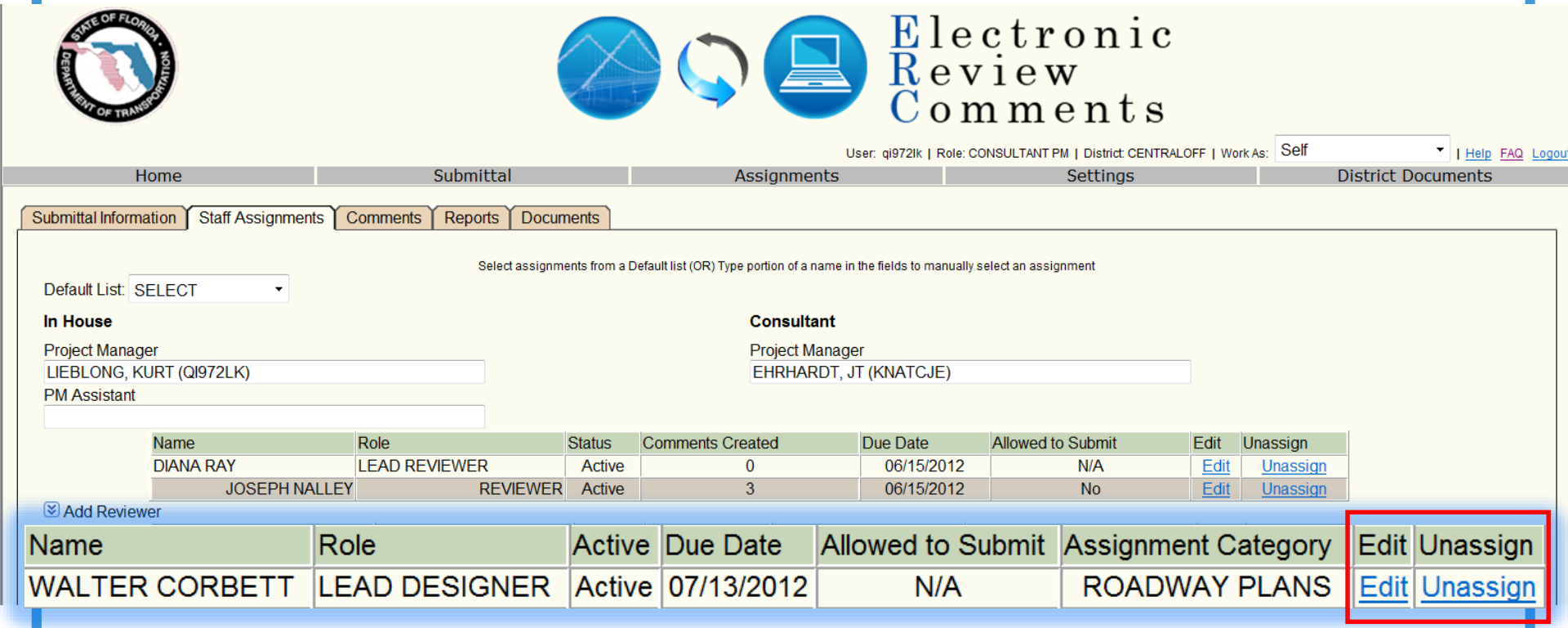
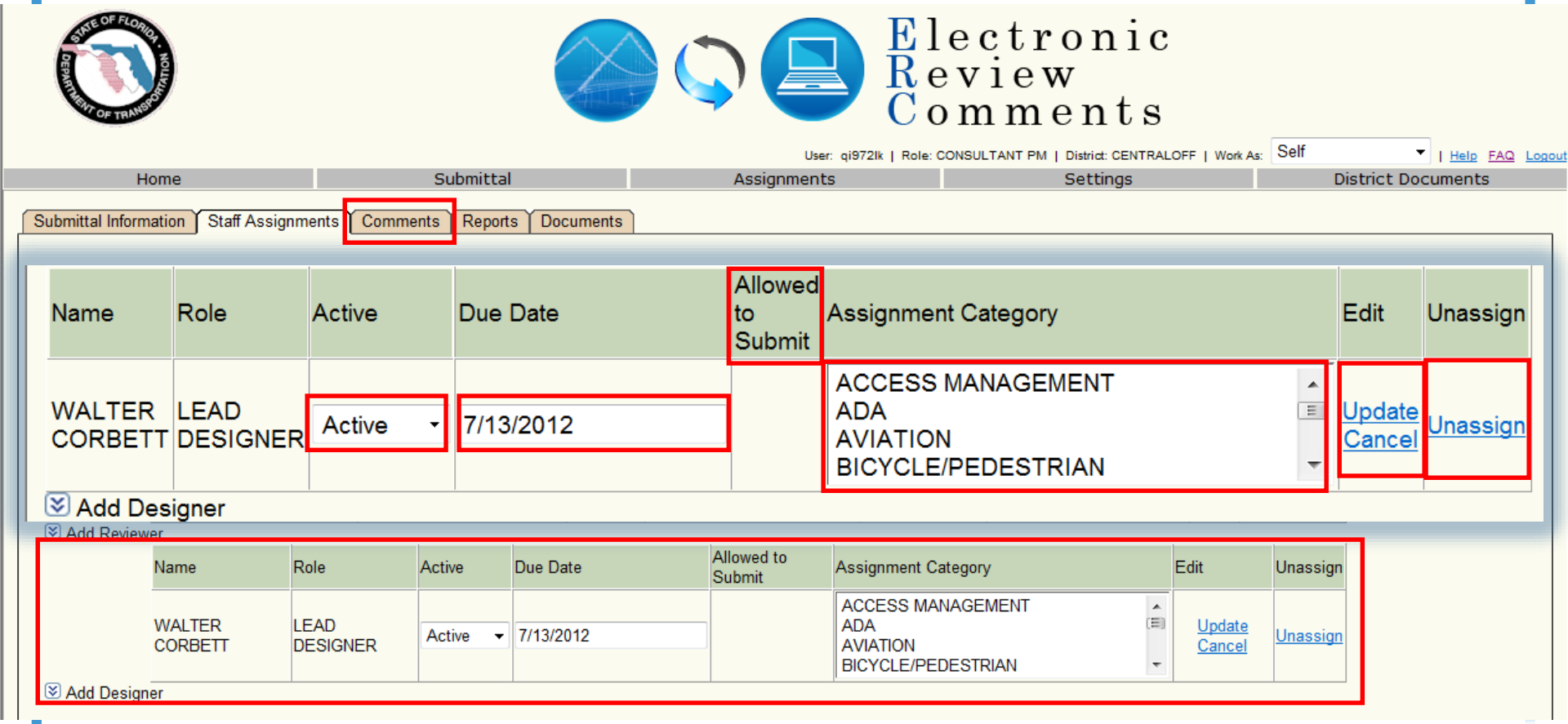
# Staff Assignment Screen



# Staff Assignment Screen

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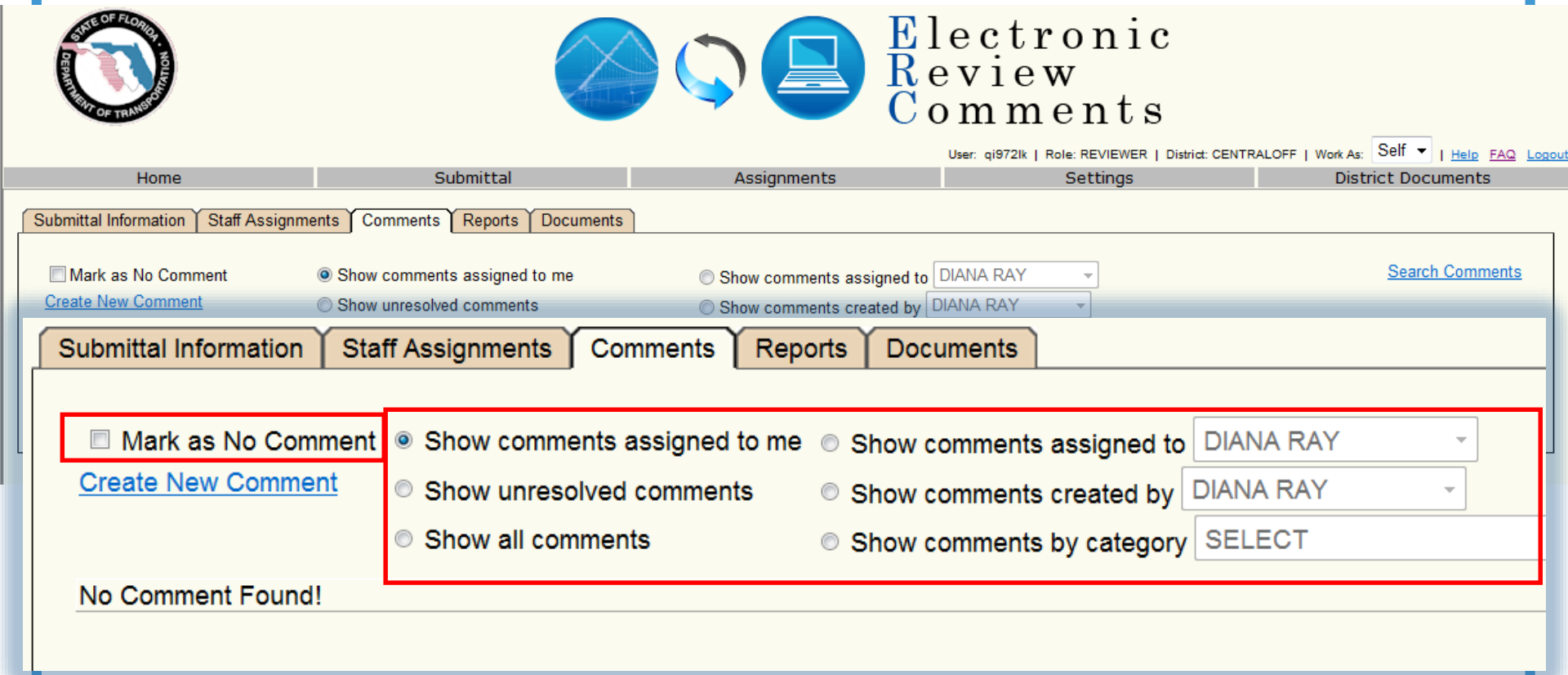
# Comment Screen

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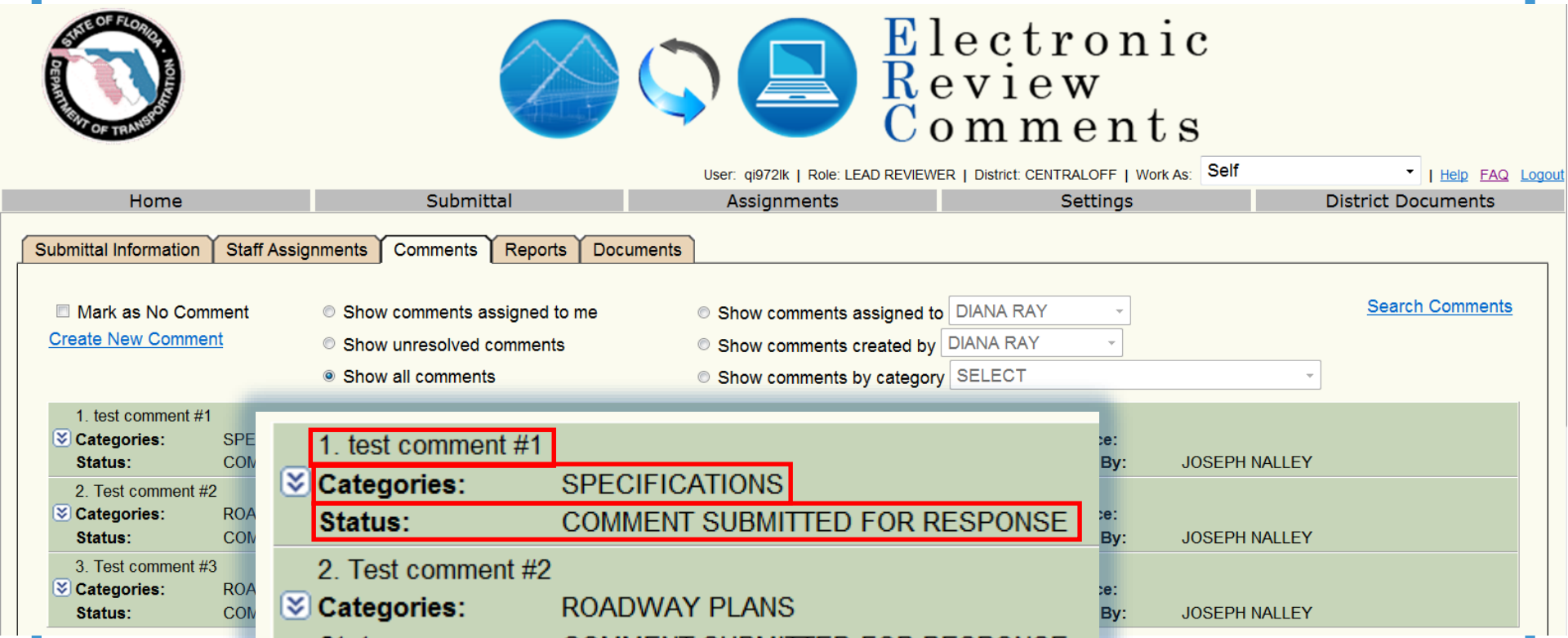
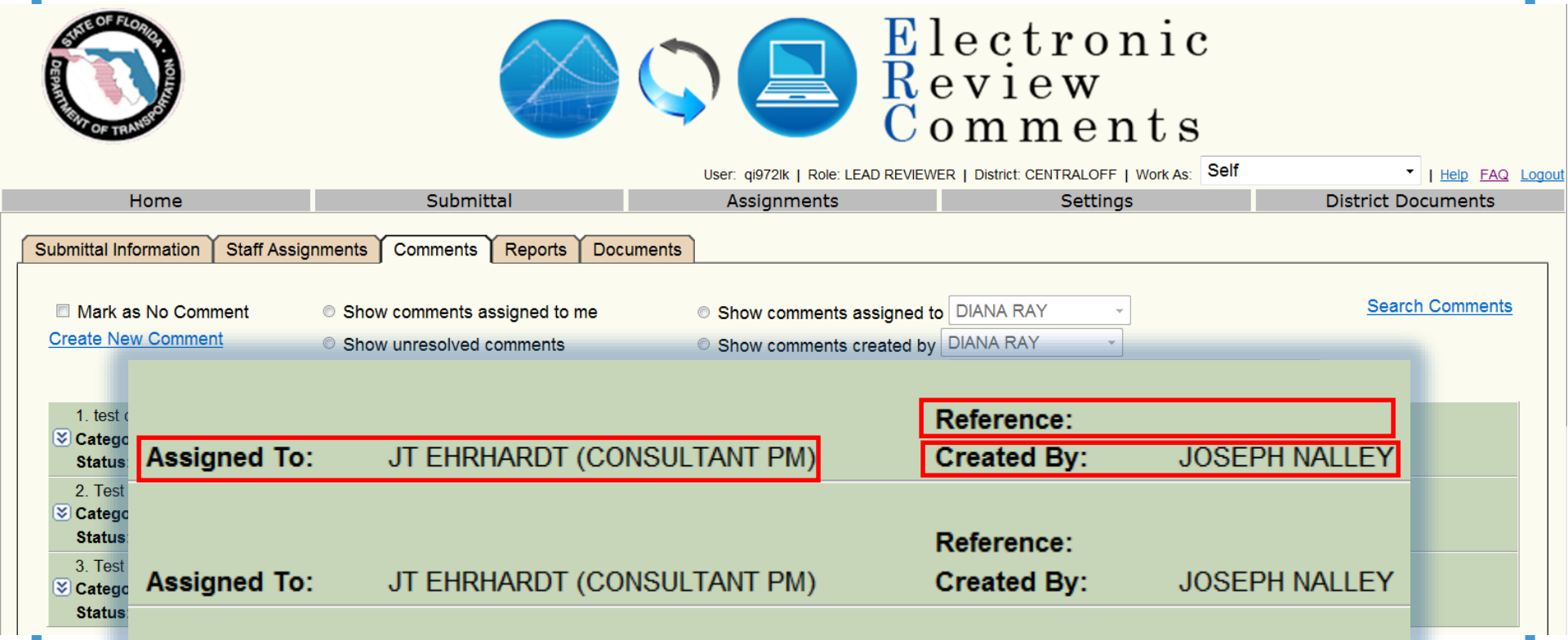
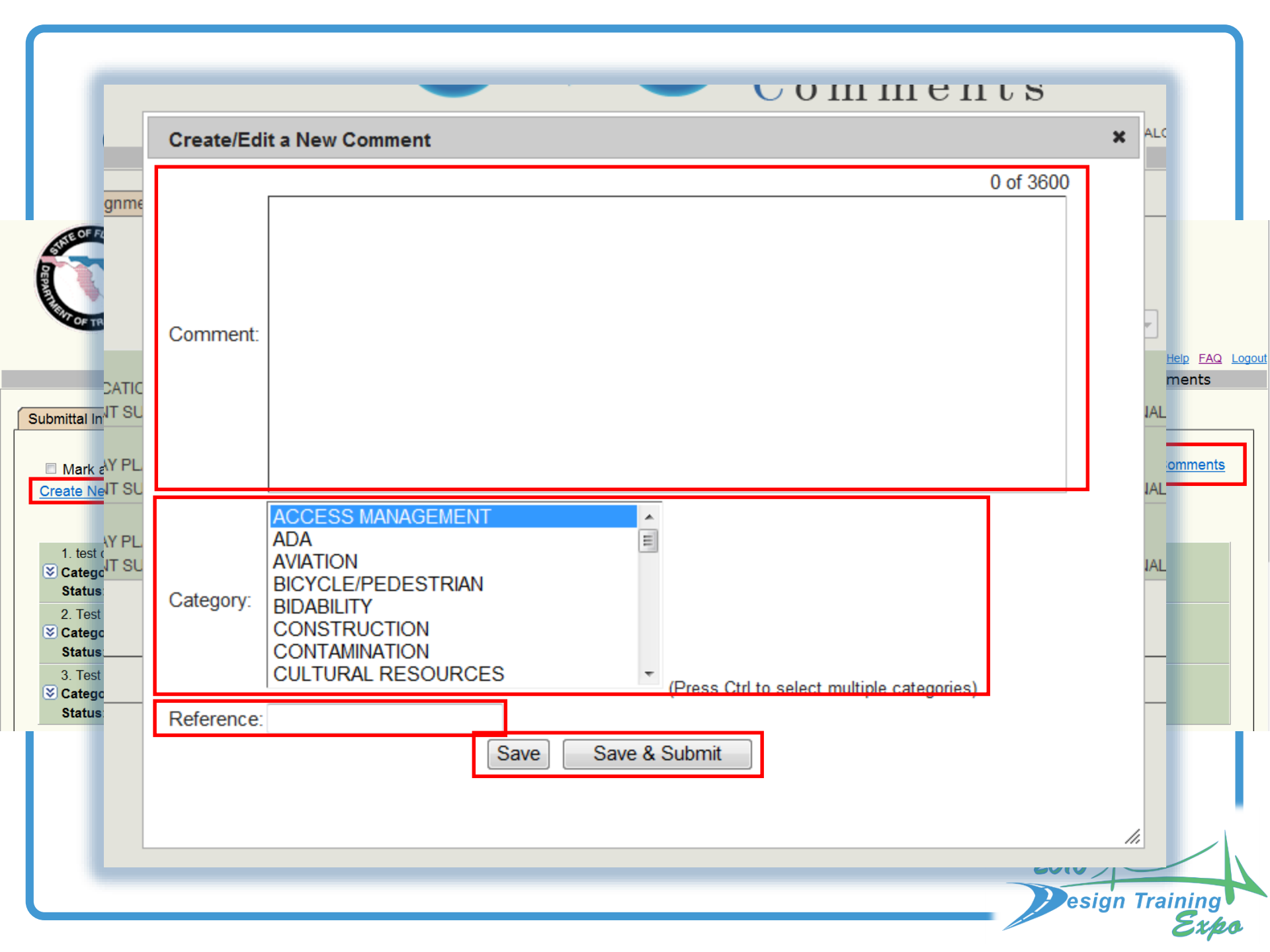


# Comment Screen




Comments
Create/Edit a New Comment
0 of 3600
Comment:
Category:
ACCESS MANAGEMENT
ADA
AVIATION
BICYCLE/PEDESTRIAN
BIDABILITY
CONSTRUCTION
CONTAMINATION
CULTURAL RESOURCES
(Press Ctrl to select multiple categories)
Reference:
Save
Save & Submit
Help
FAQ
Logout
Submittal In
Mark a
Create Ne
1. test
Status
2. Test
Status
3. Test
Status
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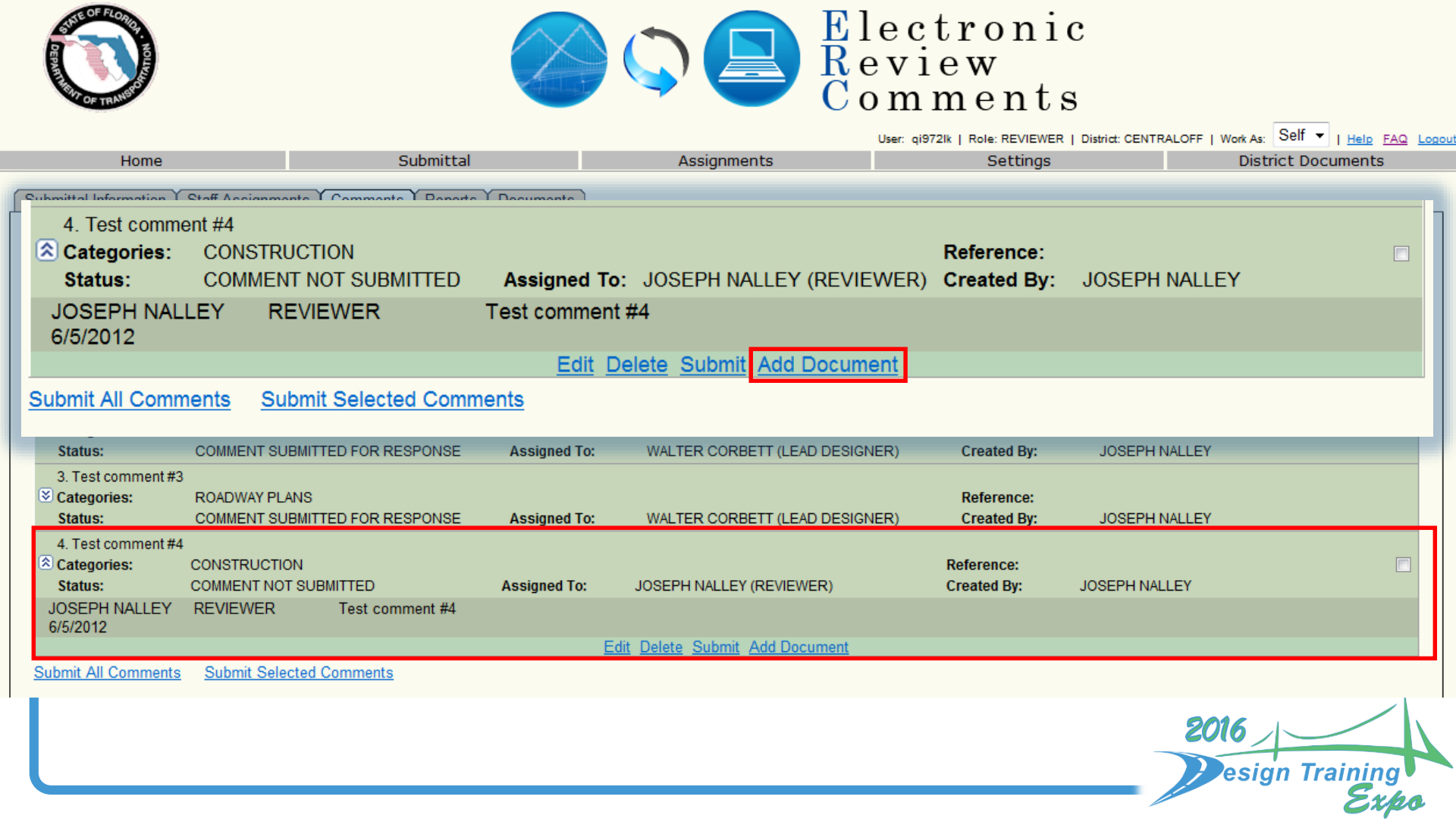
# Comment Screen



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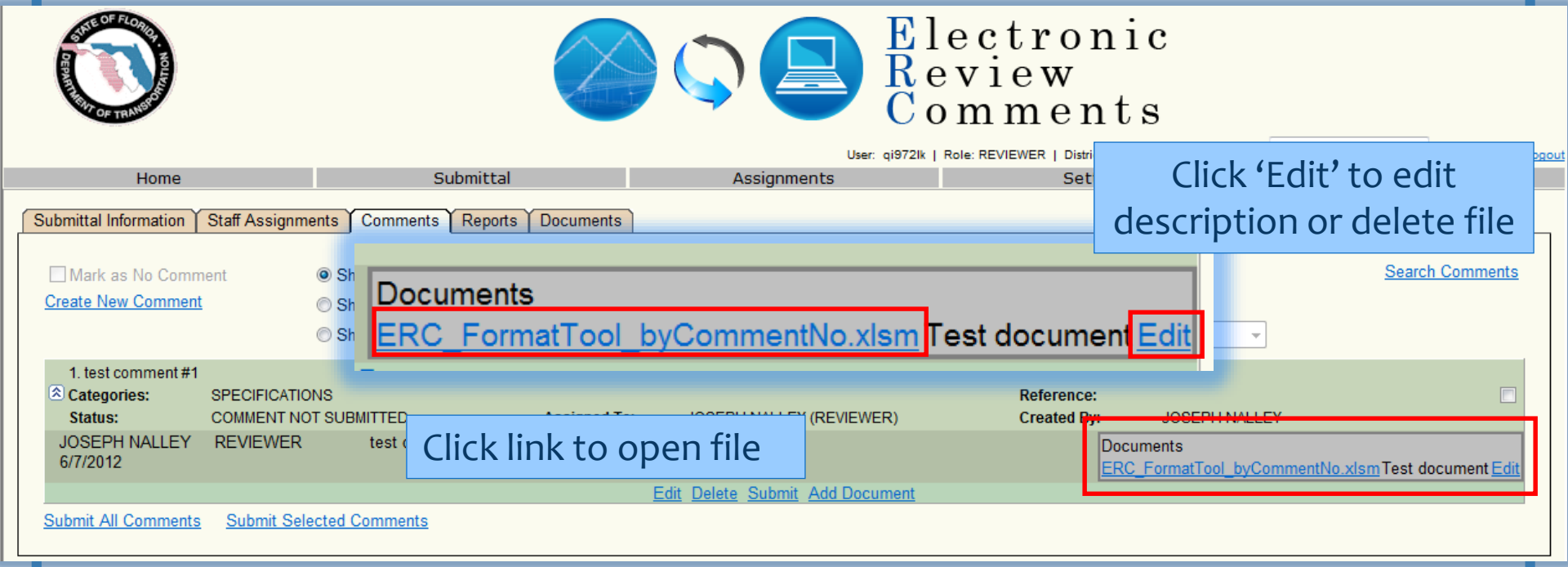


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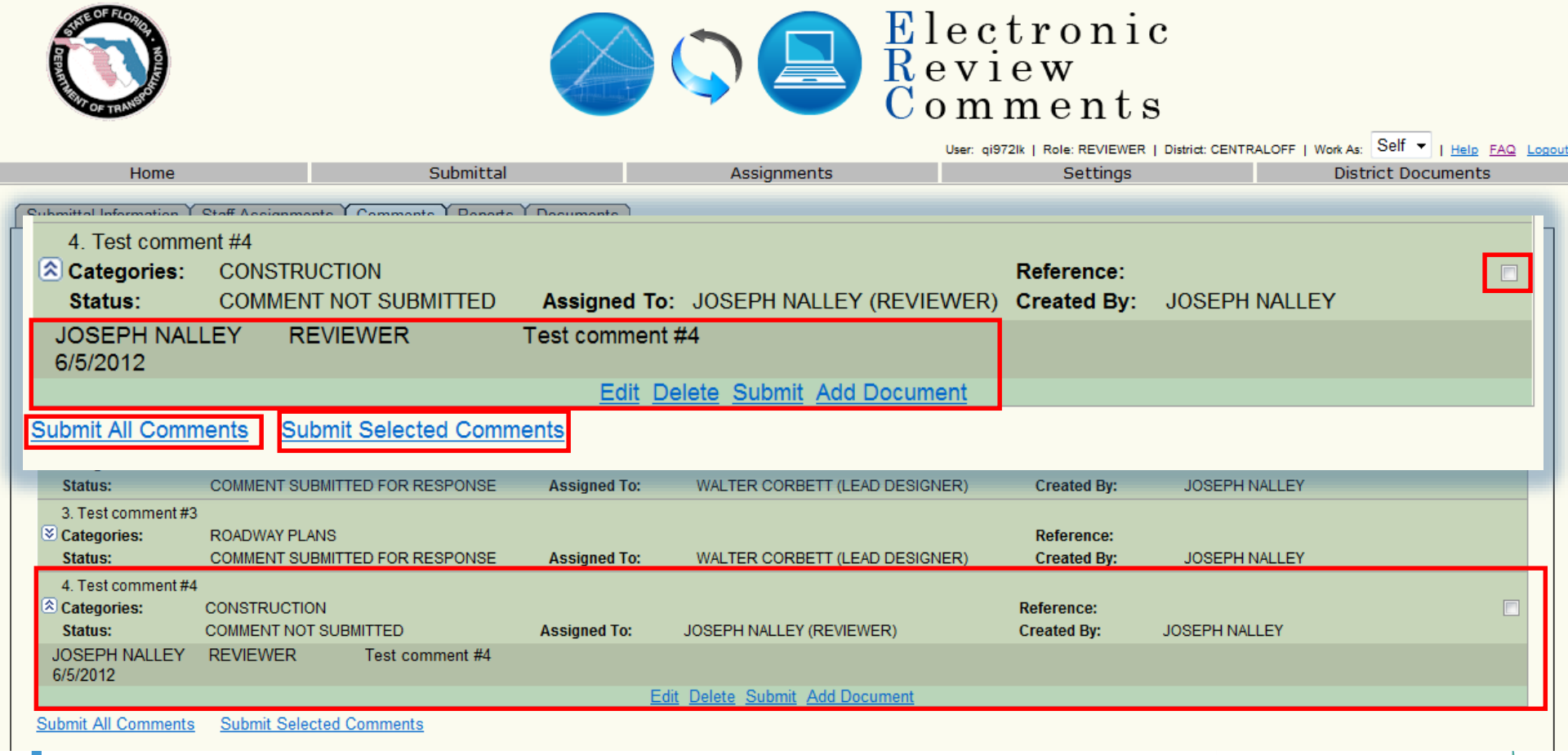
# Comment Screen

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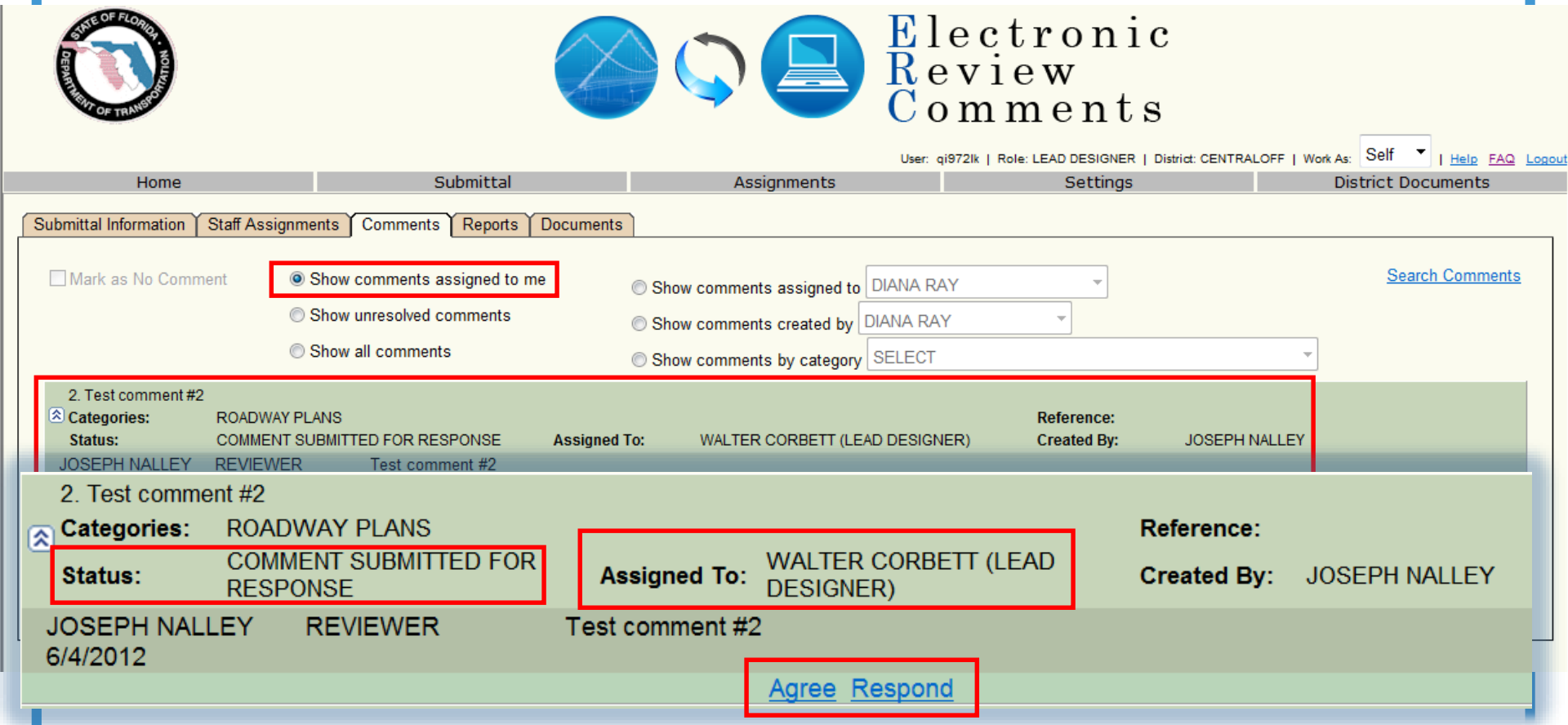


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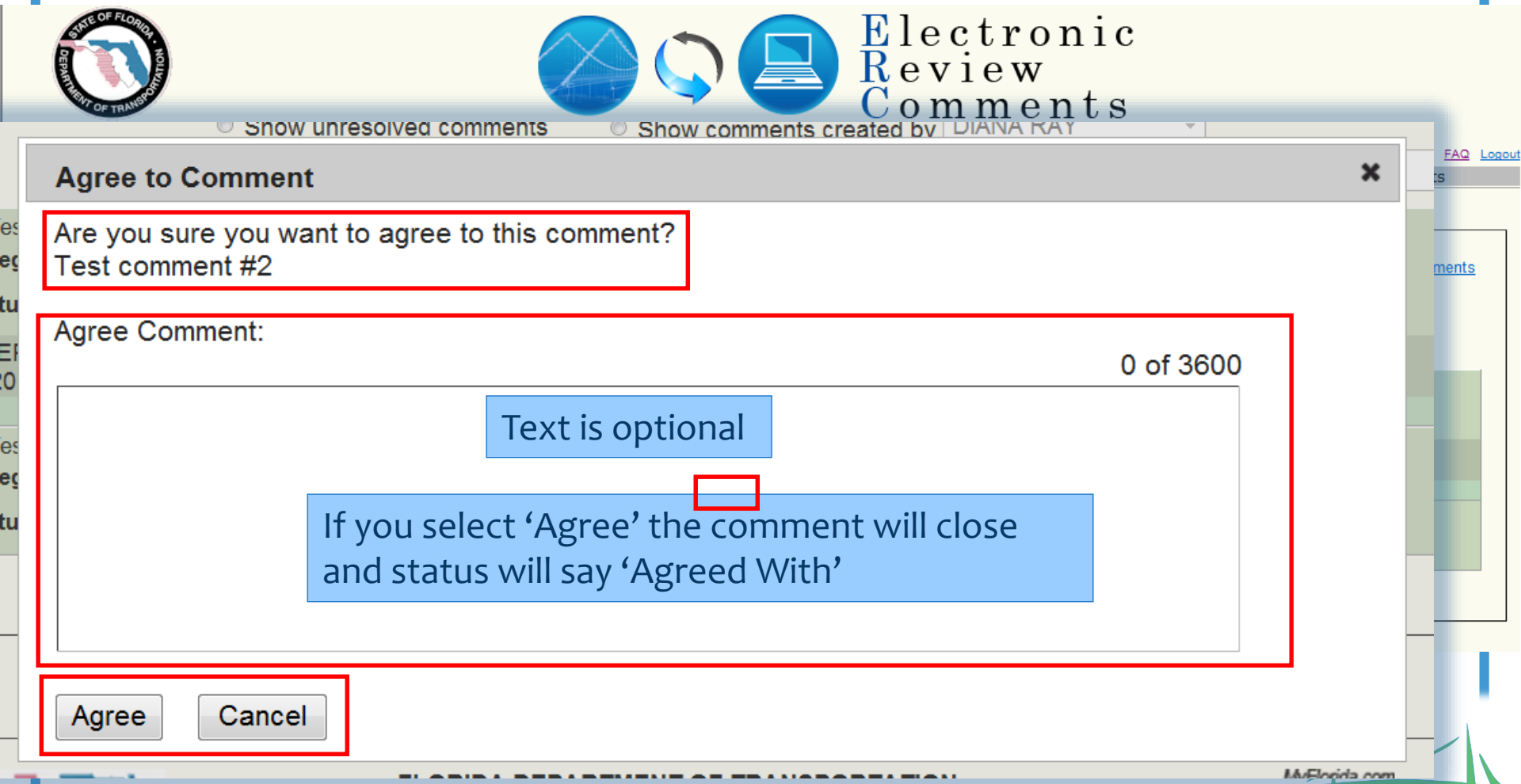

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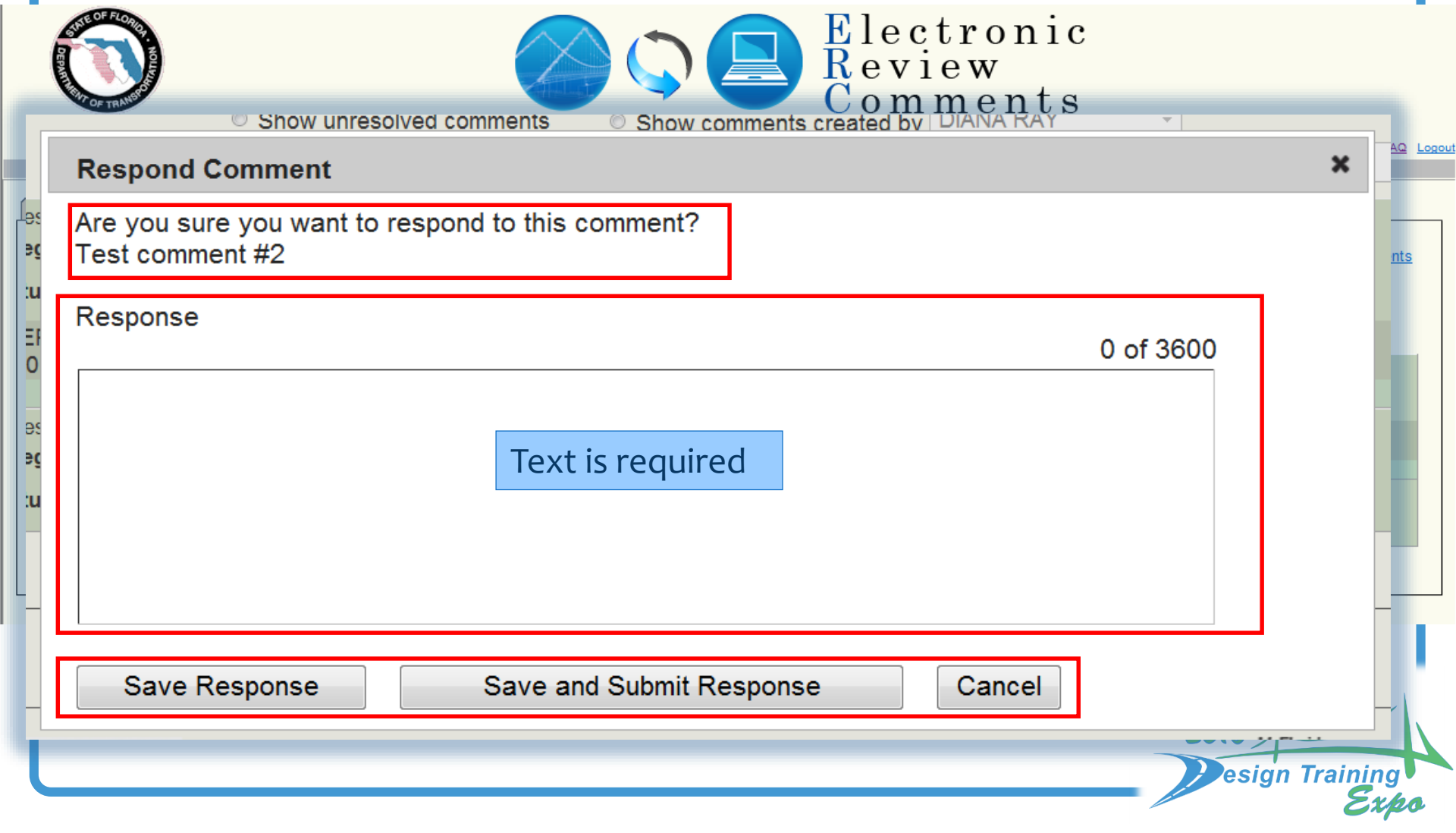
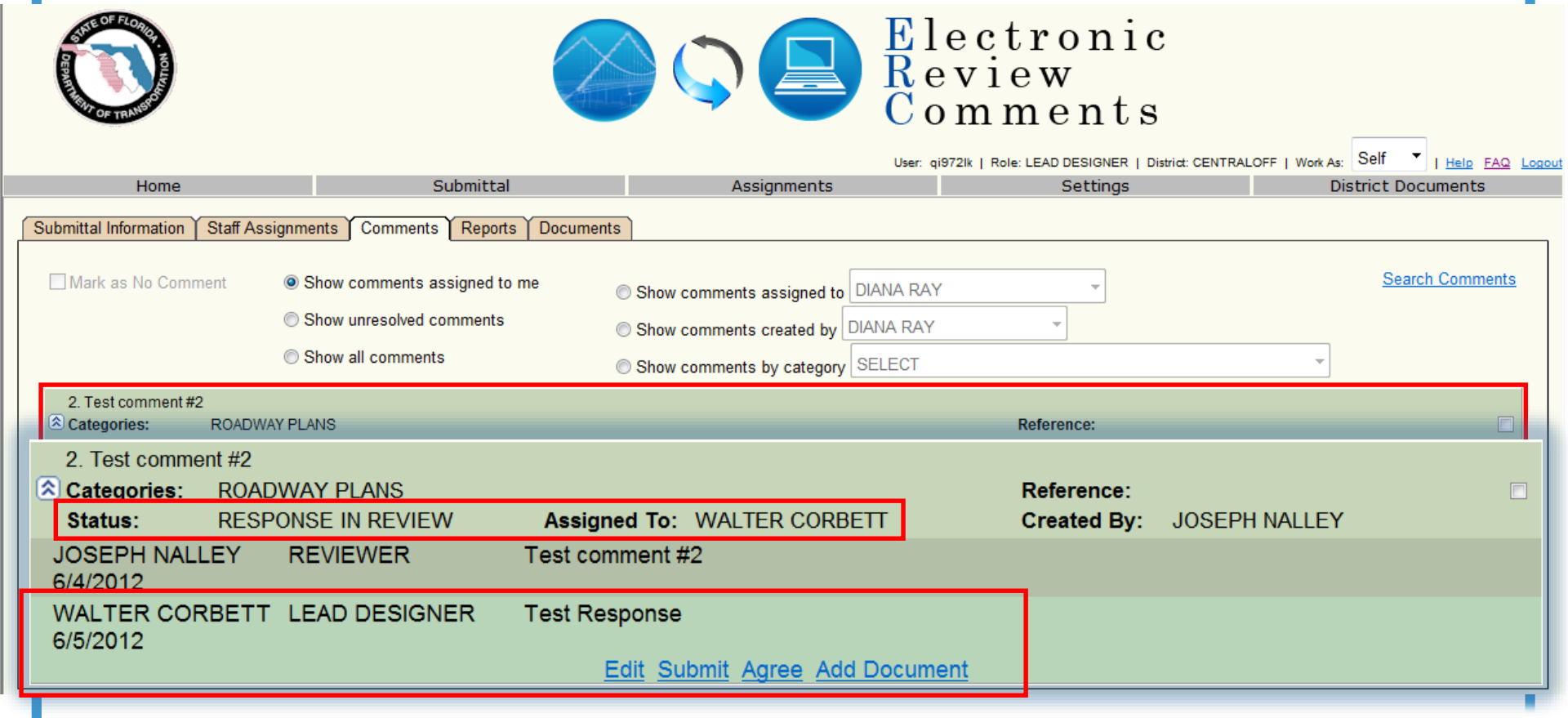
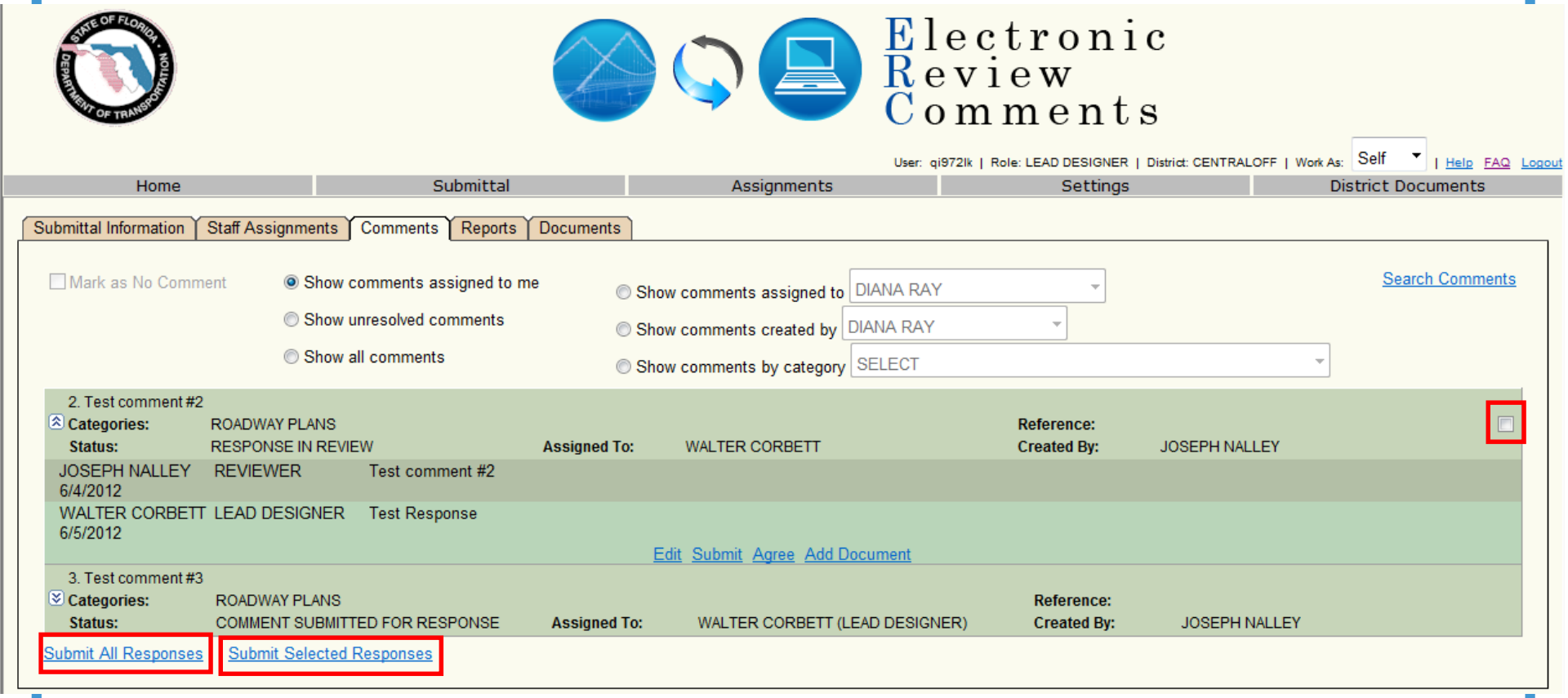


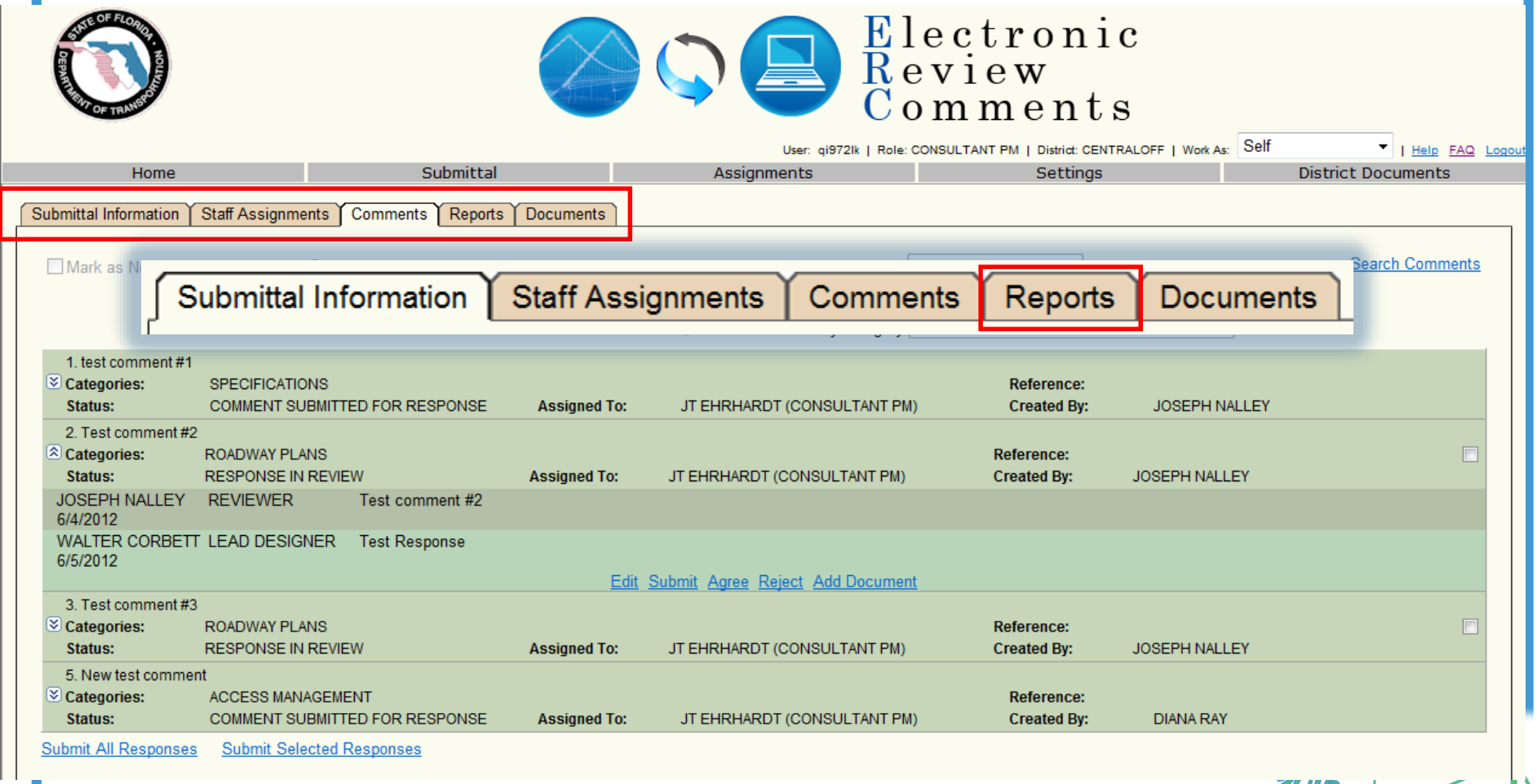
# Comment Screen



# Comment Screen



# Reports

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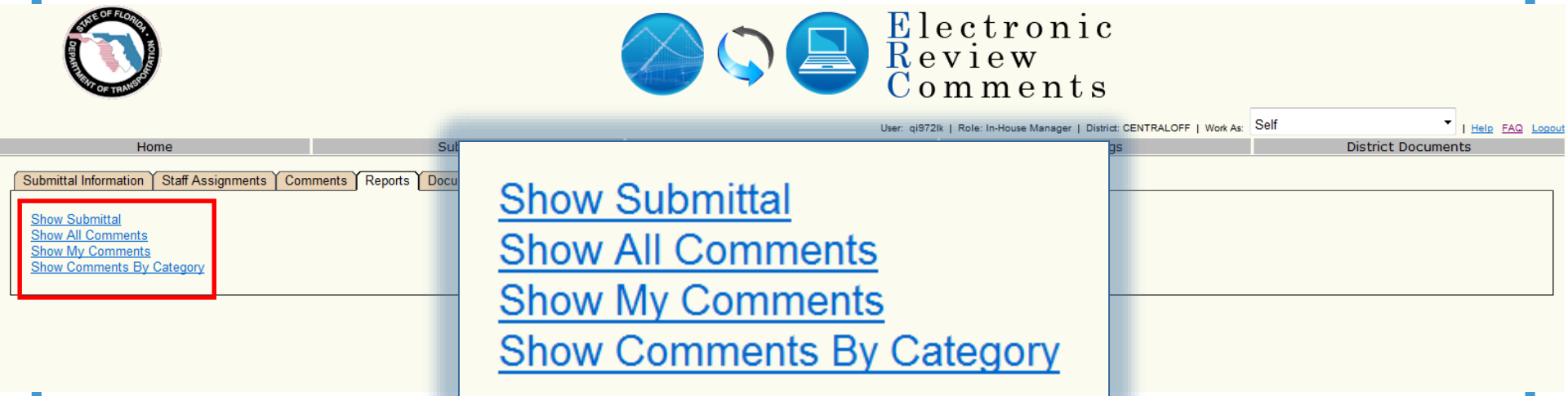
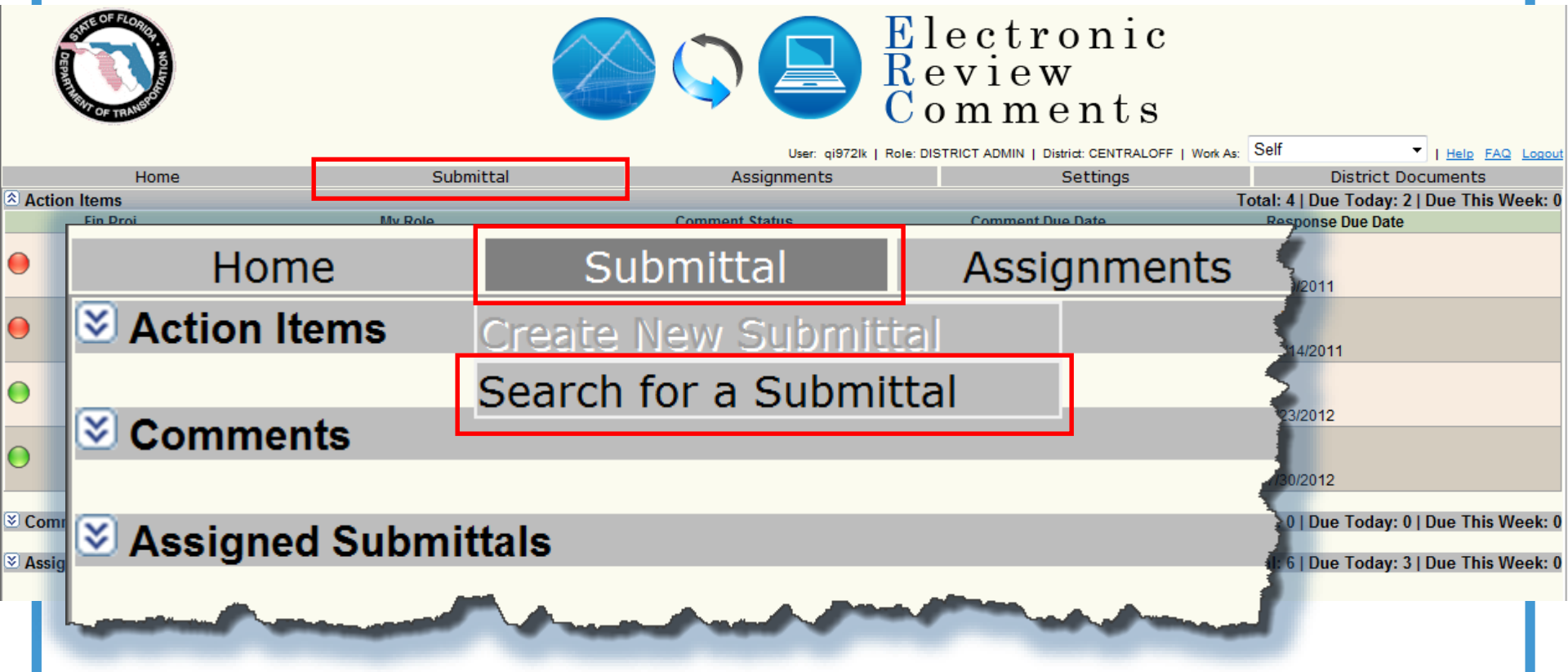
# Reports




Show Submittal
Show All Comments
Show My Comments
Show Comments By Category

# Home Page

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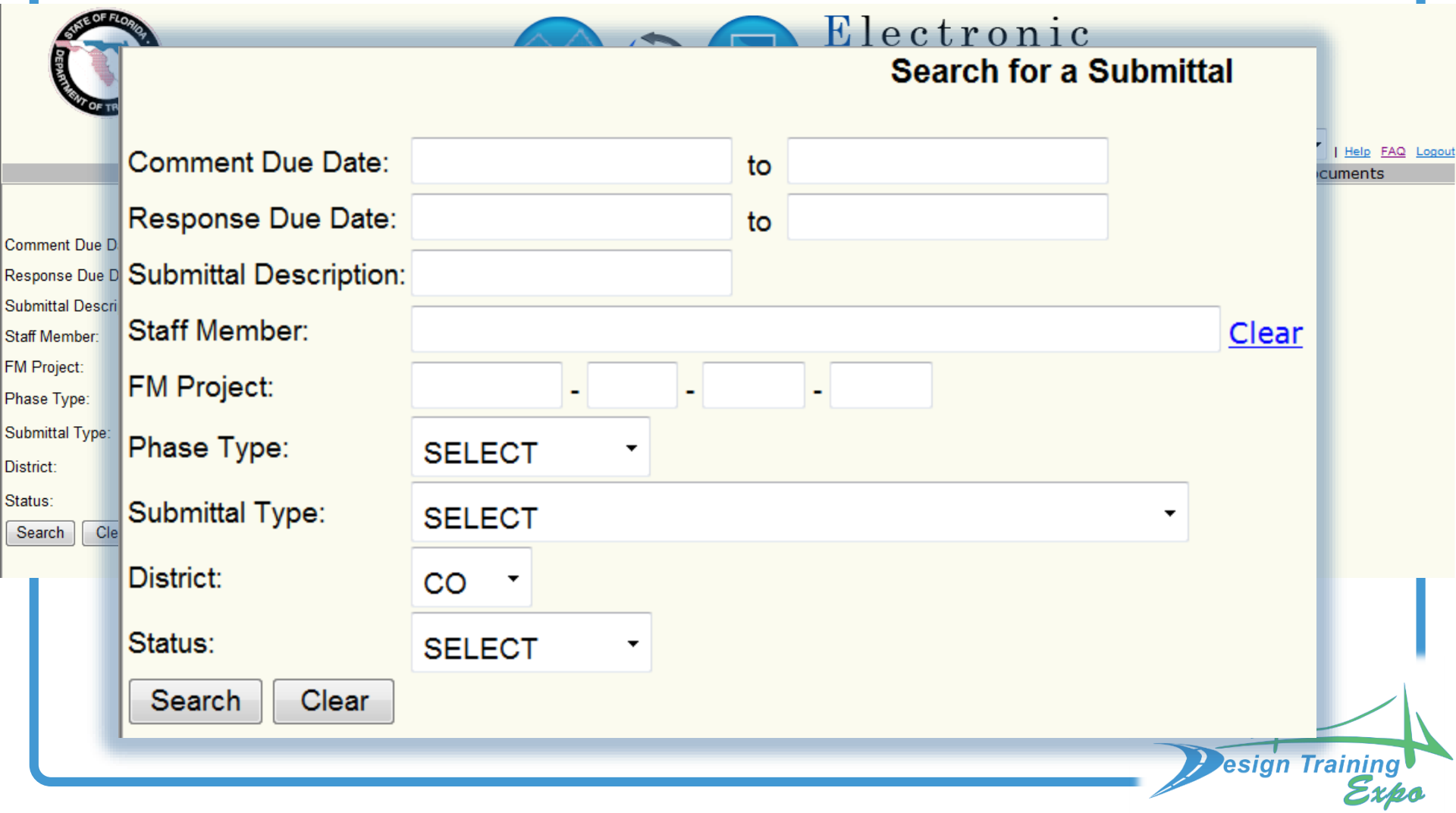
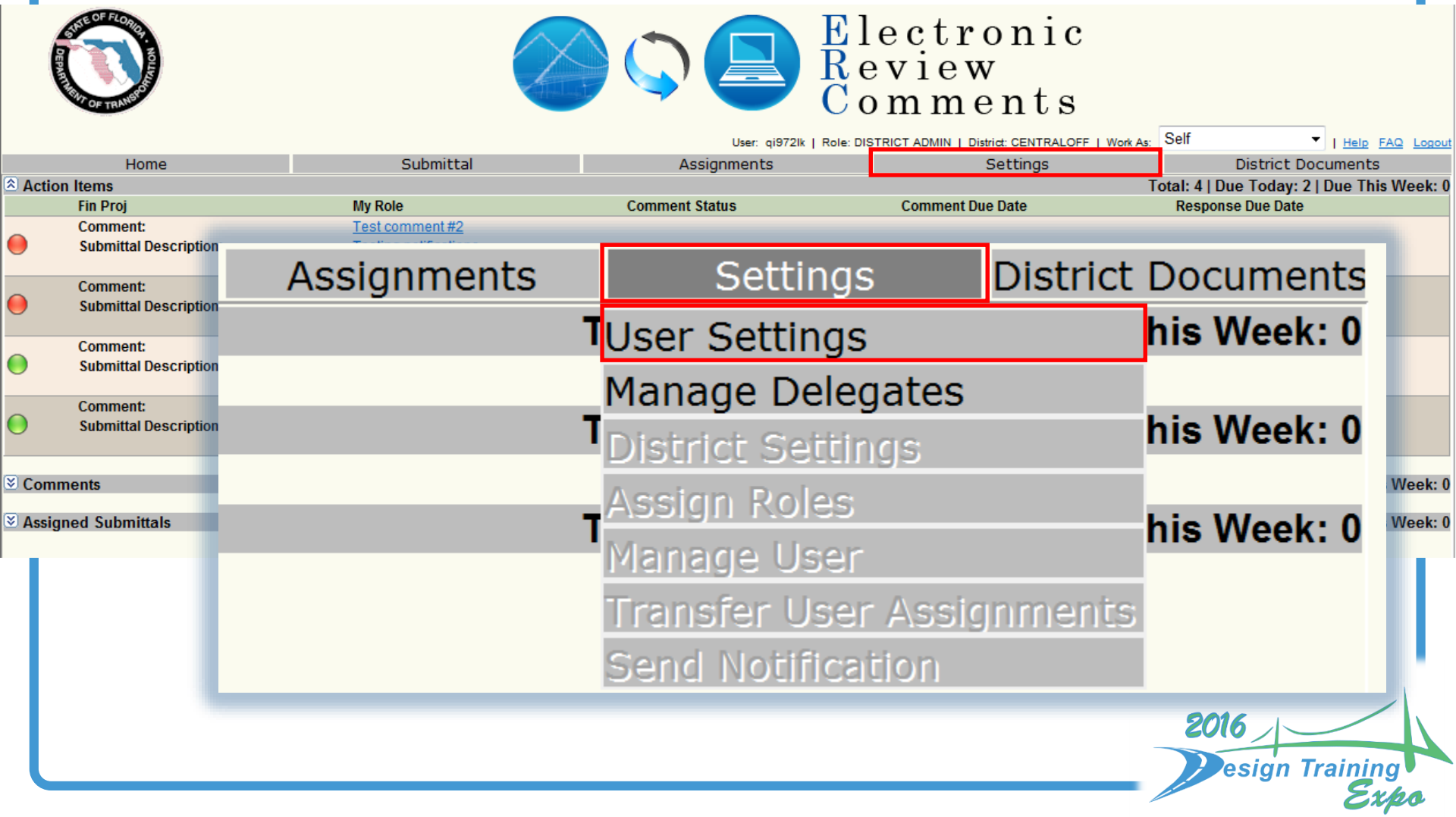
# Submittal Search Screen



# Home Page

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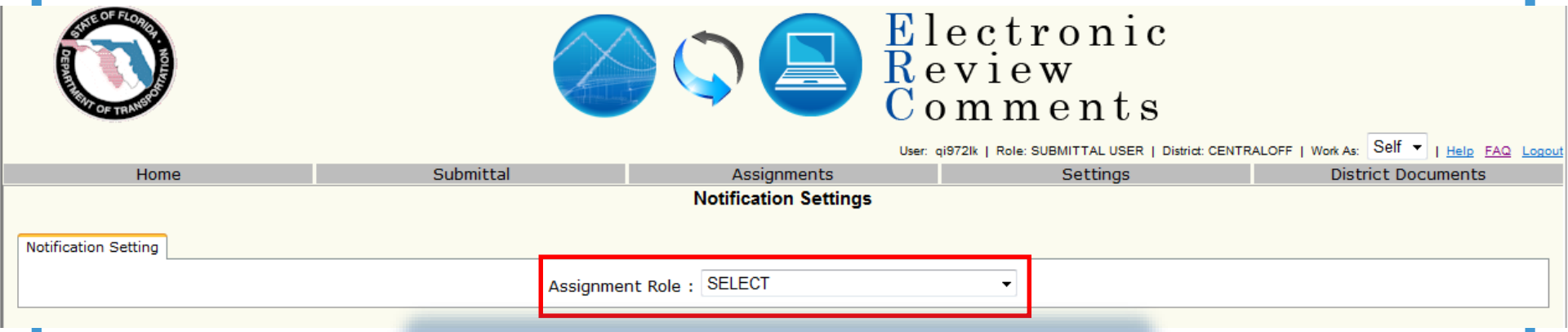
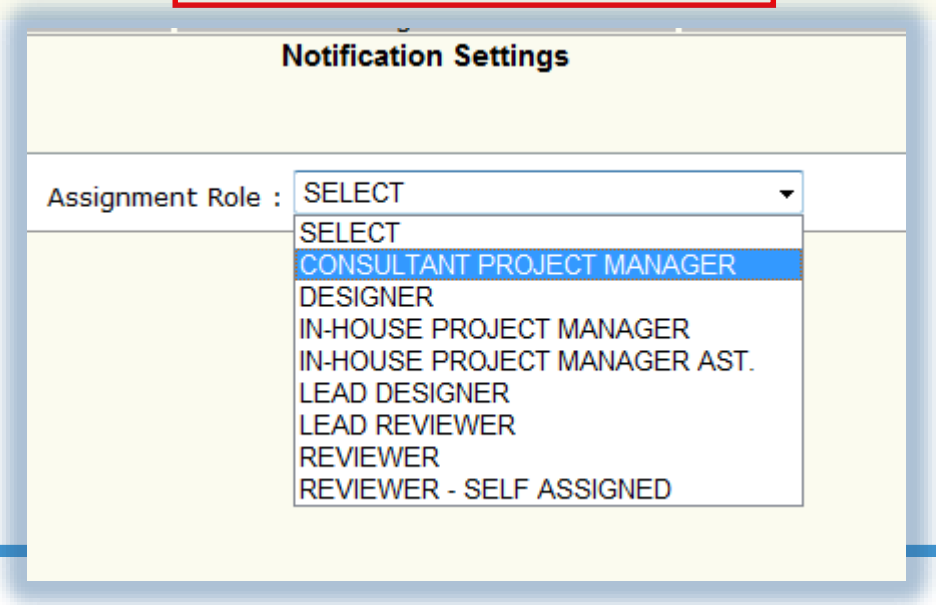
# Notification Settings

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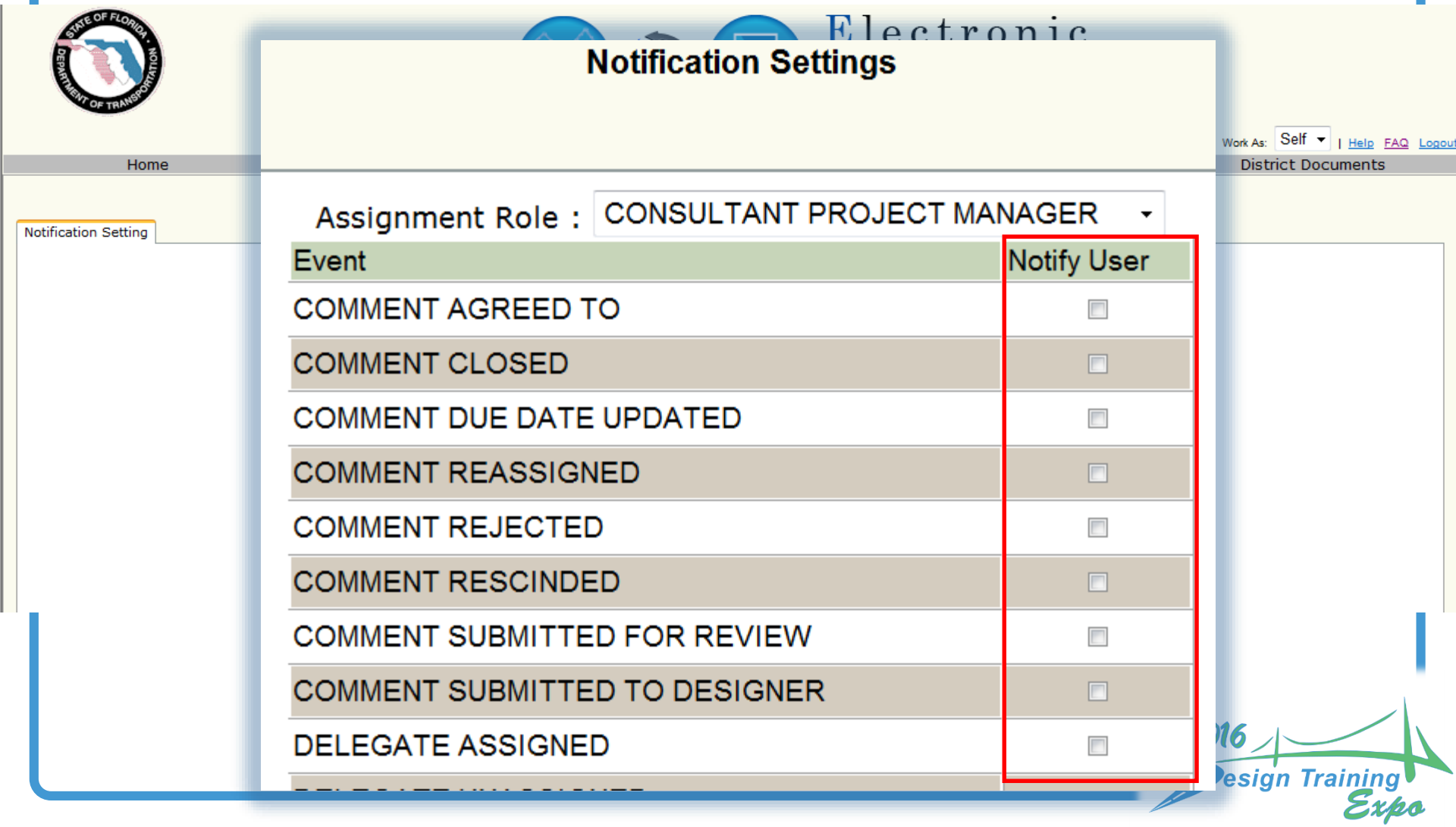
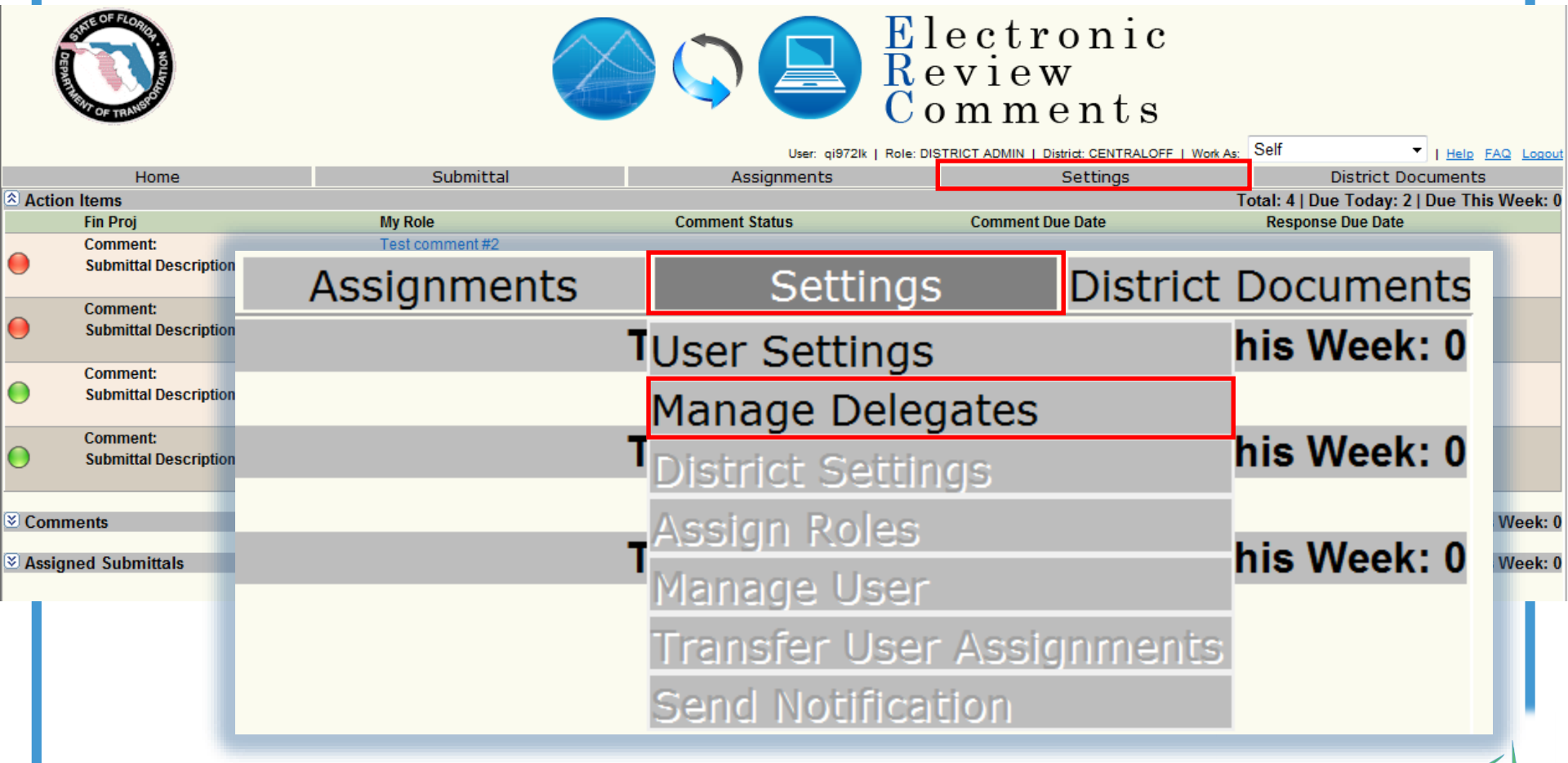
# Notification Settings



# Home Page

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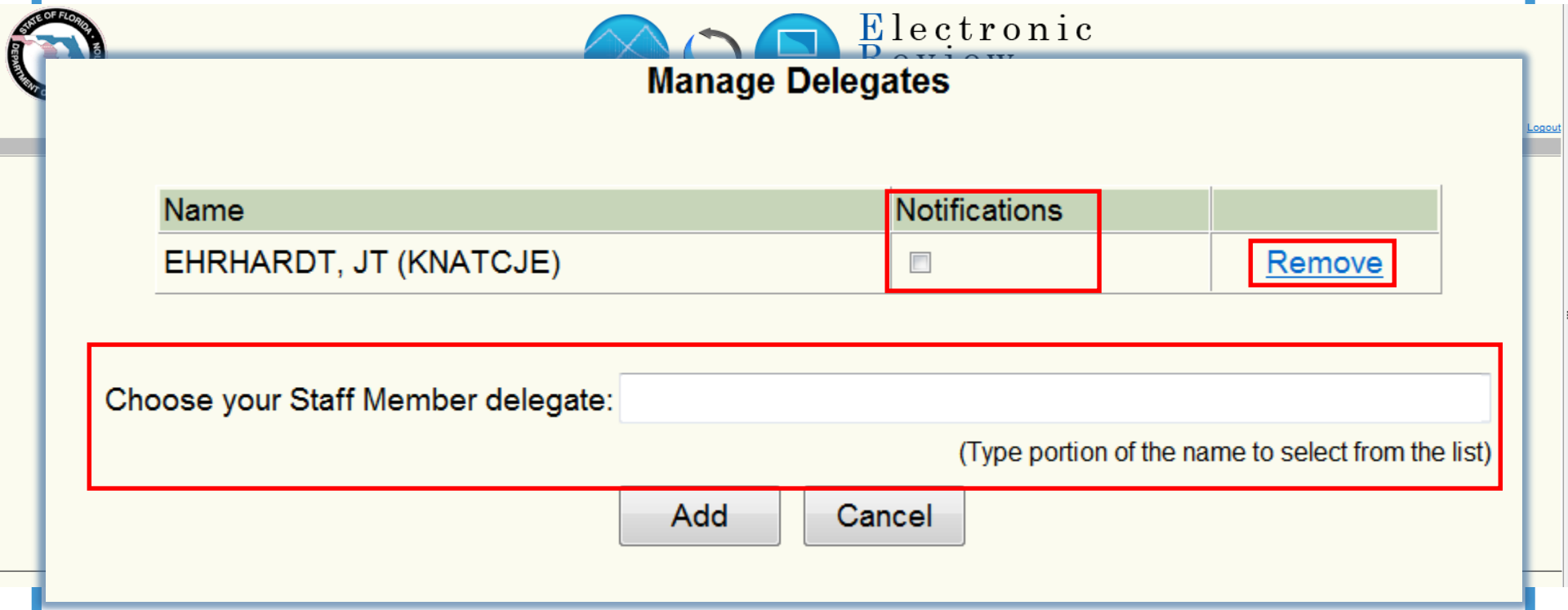
# Delegates

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# Compatibility

- Internet Explorer version 10 or higher must be run in compatibility mode.
- Google Chrome or Firefox will have issues uploading/downloading documents

**http://windows.Microsoft.com/en-us/internet-explorer/use-compatibility-view#ie=ie-10**

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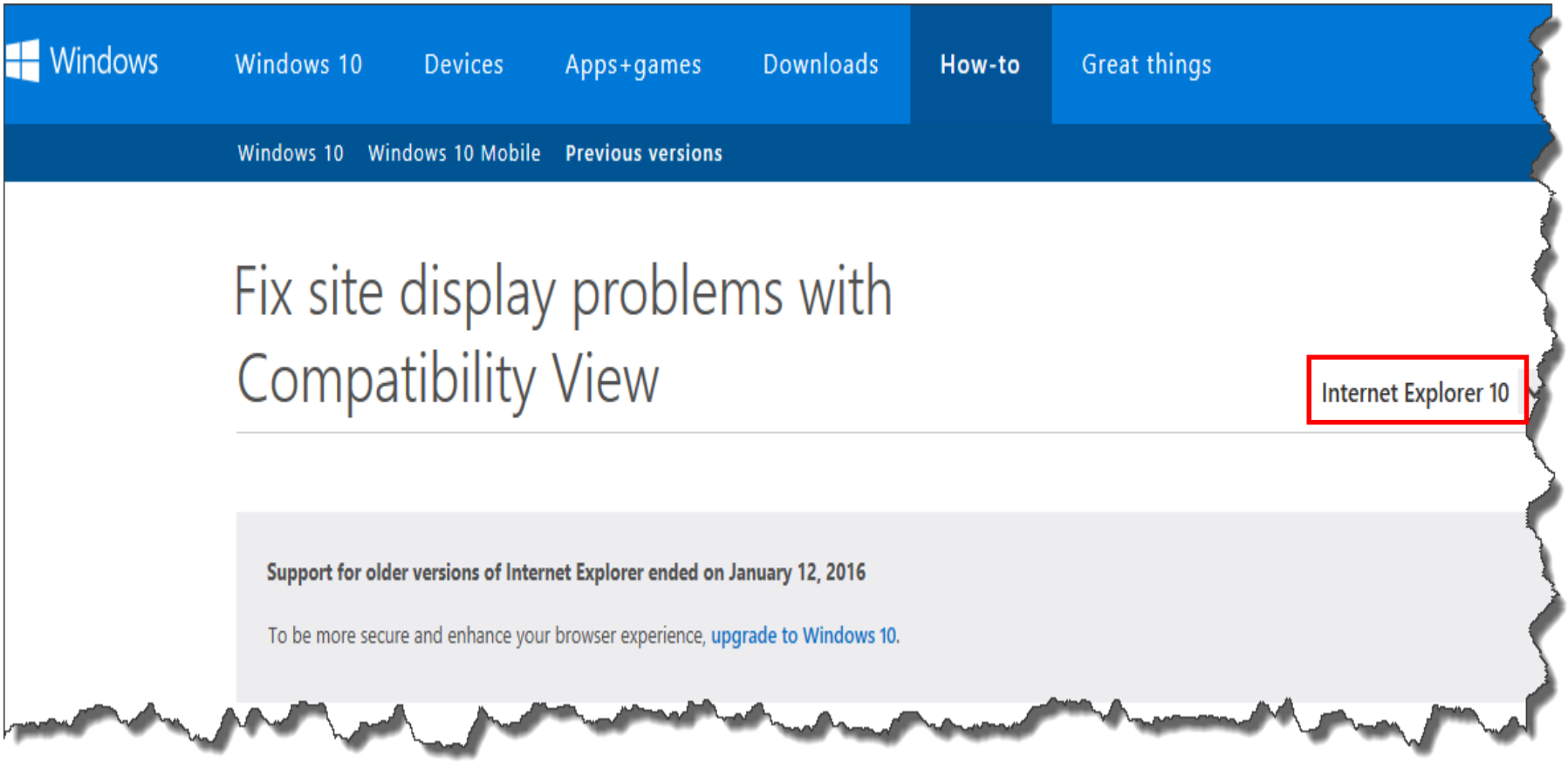
# Compatibility

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# Enhancements

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# Design/Build Projects

*Florida Department of Transportation*

RICK SCOTT
GOVERNOR

605 Suwannee Street
Tallahassee, FL 32399-0450

ANANTH PRASAD
SECRETARY

**STRUCTURES DESIGN BULLETIN 13-02**

**ROADWAY DESIGN BULLETIN 13-03**

**TRAFFIC OPERATIONS BULLETIN 01-13**

**DCE MEMORANDUM 02-13**
*(FHWA Approved: 3/20/13)*

DATE: March 21, 2013

SUBJECT: Direction to Design-Build and Public-Private-Partnership Project Phase Reviewers
Modifications to the Electronic Review Comment System (ERC)

Separate component plan review comments into categories which consist of comments that **do** and comments that **do not** refer to direct violations of the Contract as follows.

- **Comments that do refer to direct violations of the Contract require a written response by the Design-Build Firm or Concessionaire.** Where possible, the reviewer is expected to include

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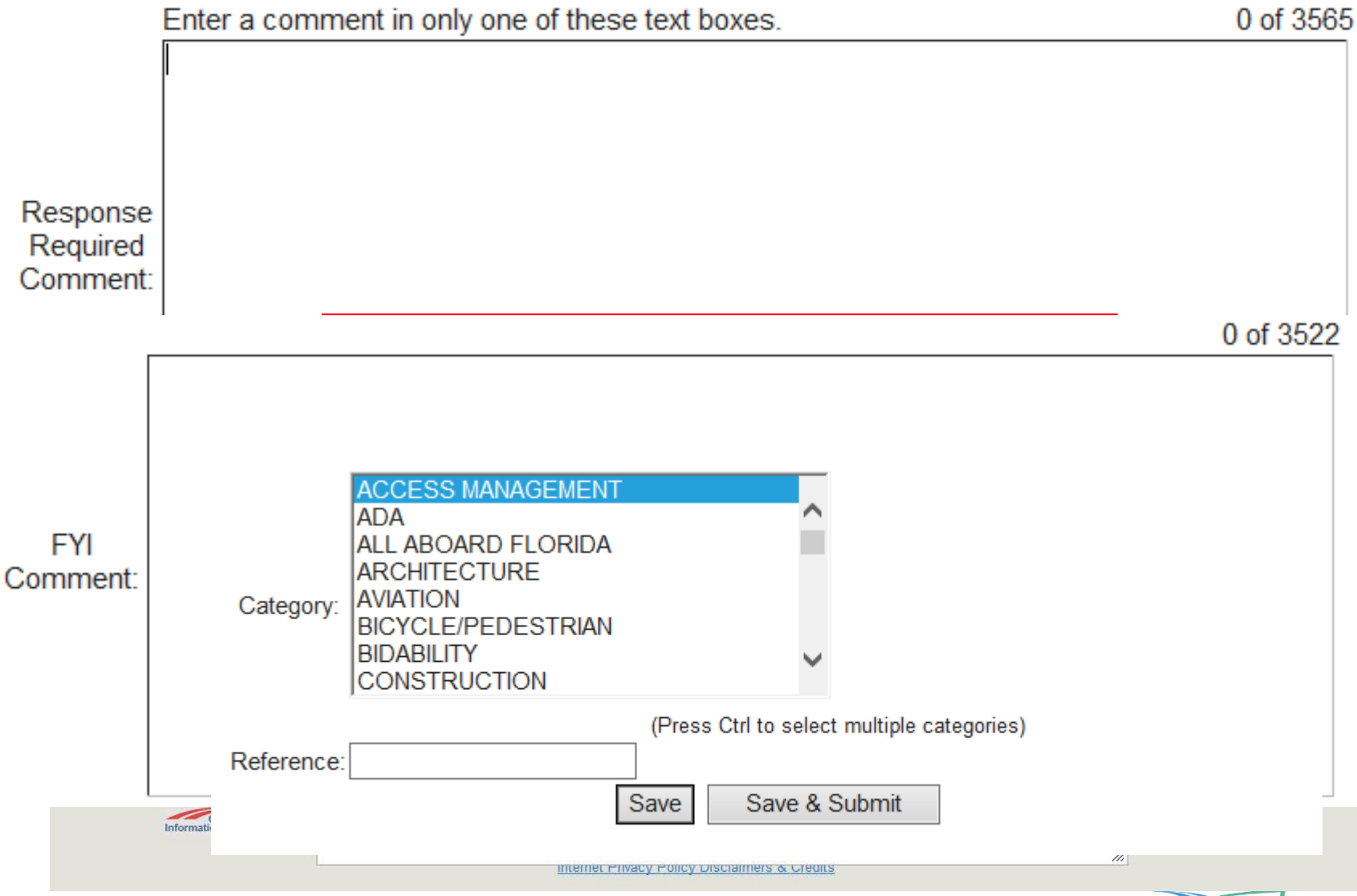
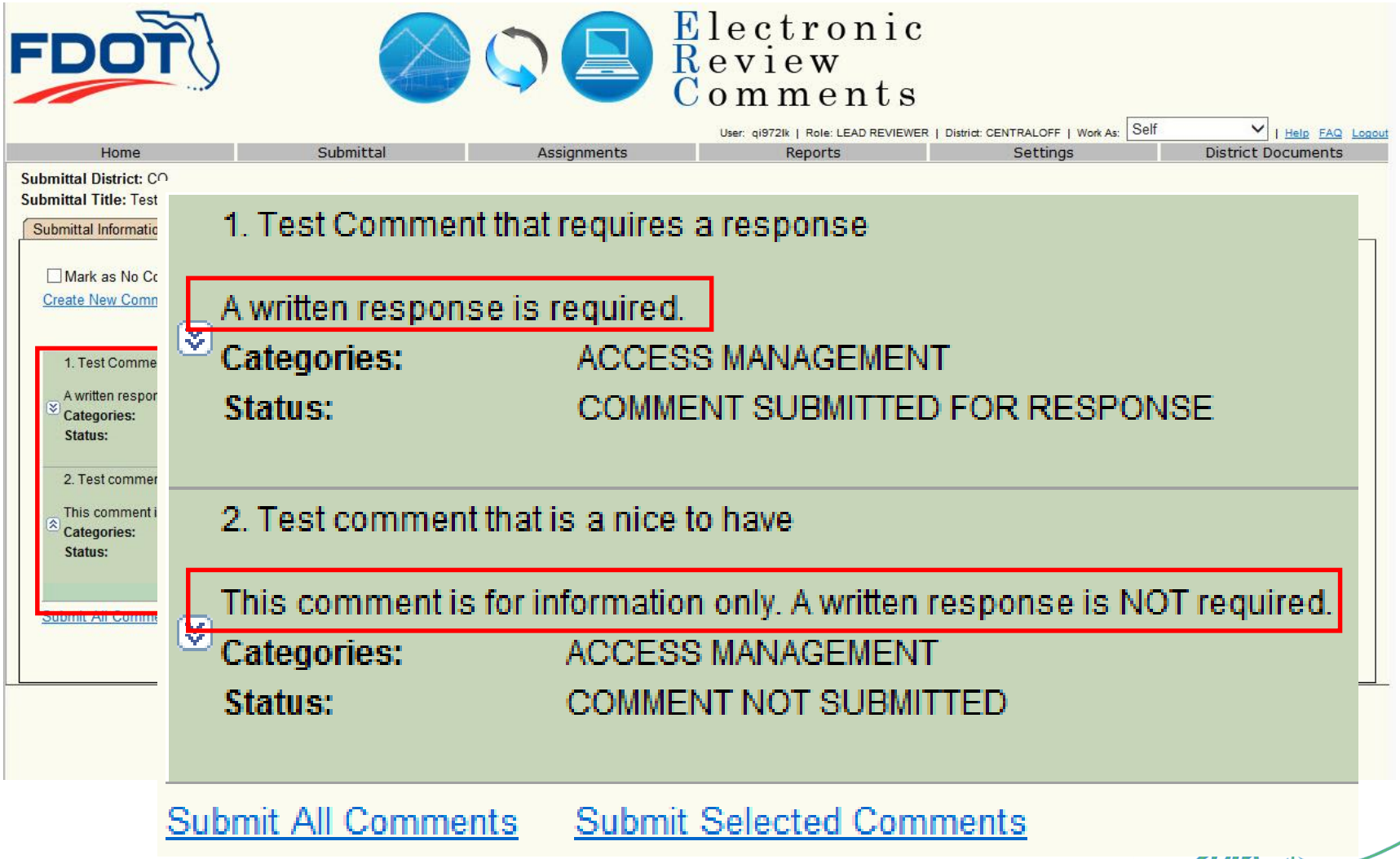
# Design/Build Projects

# Design/Build Projects



# Design/Build Projects



# Cone of Silence

- Limit's only those assigned to submittal to view comments/responses
- District Setting must be checked to allow for the feature to be enabled in District
- Used by District Administrators/In-House PM's & Submittal Creator's
- Checkbox on the Submittal Screen
- Can be unchecked on submittal screen at any point in time of submittal

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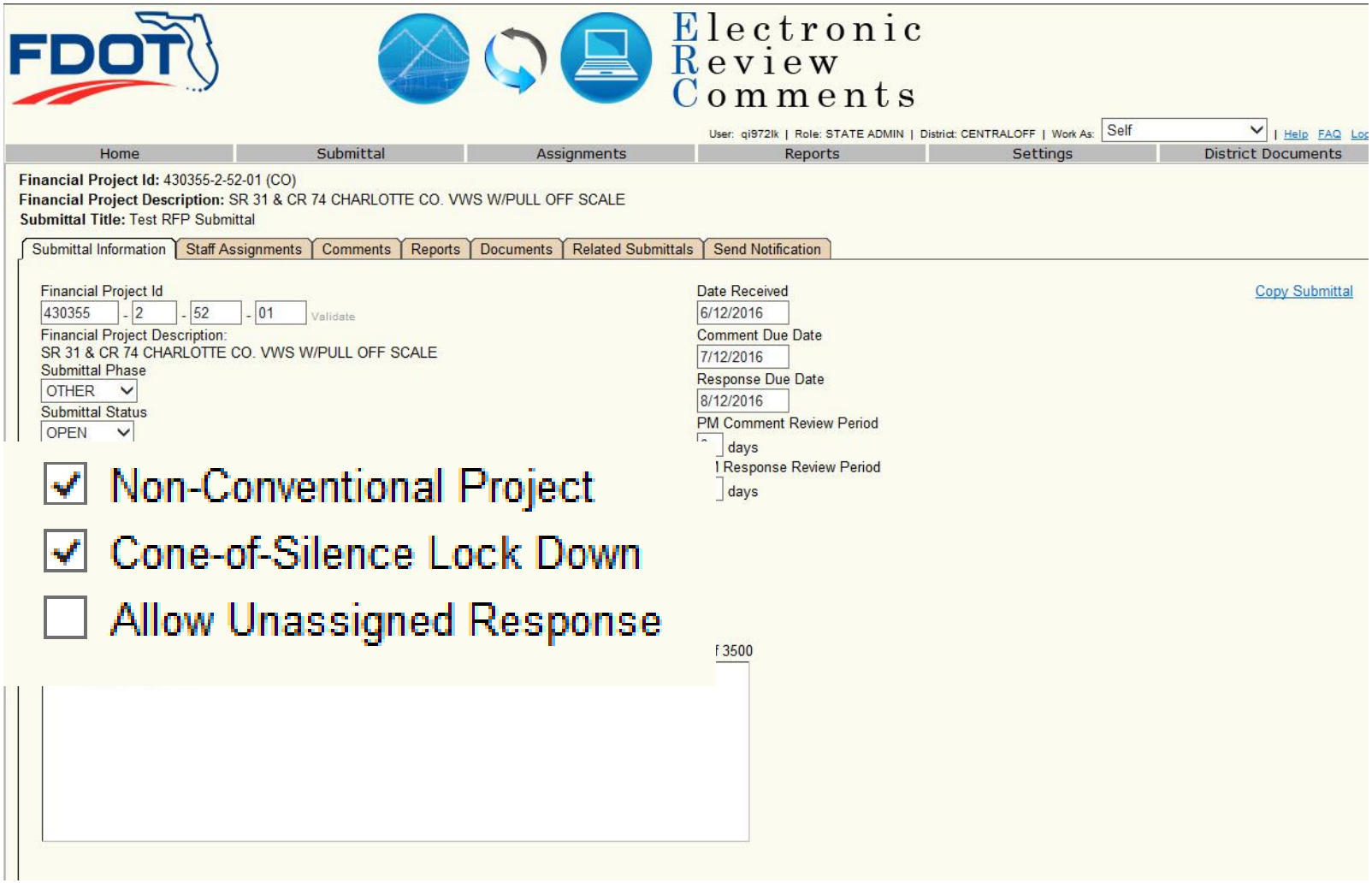
# Cone of Silence

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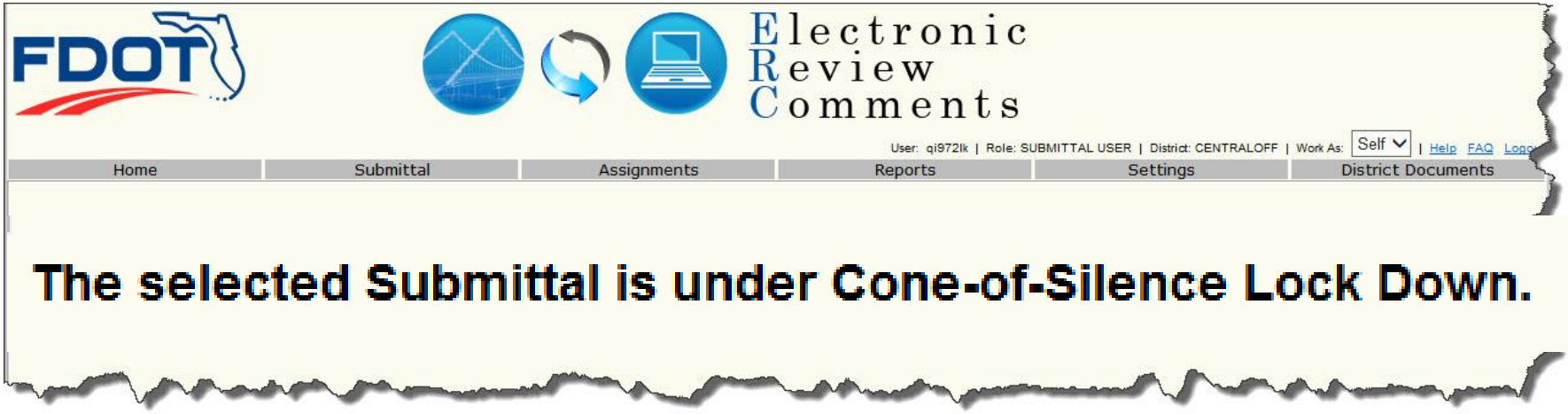
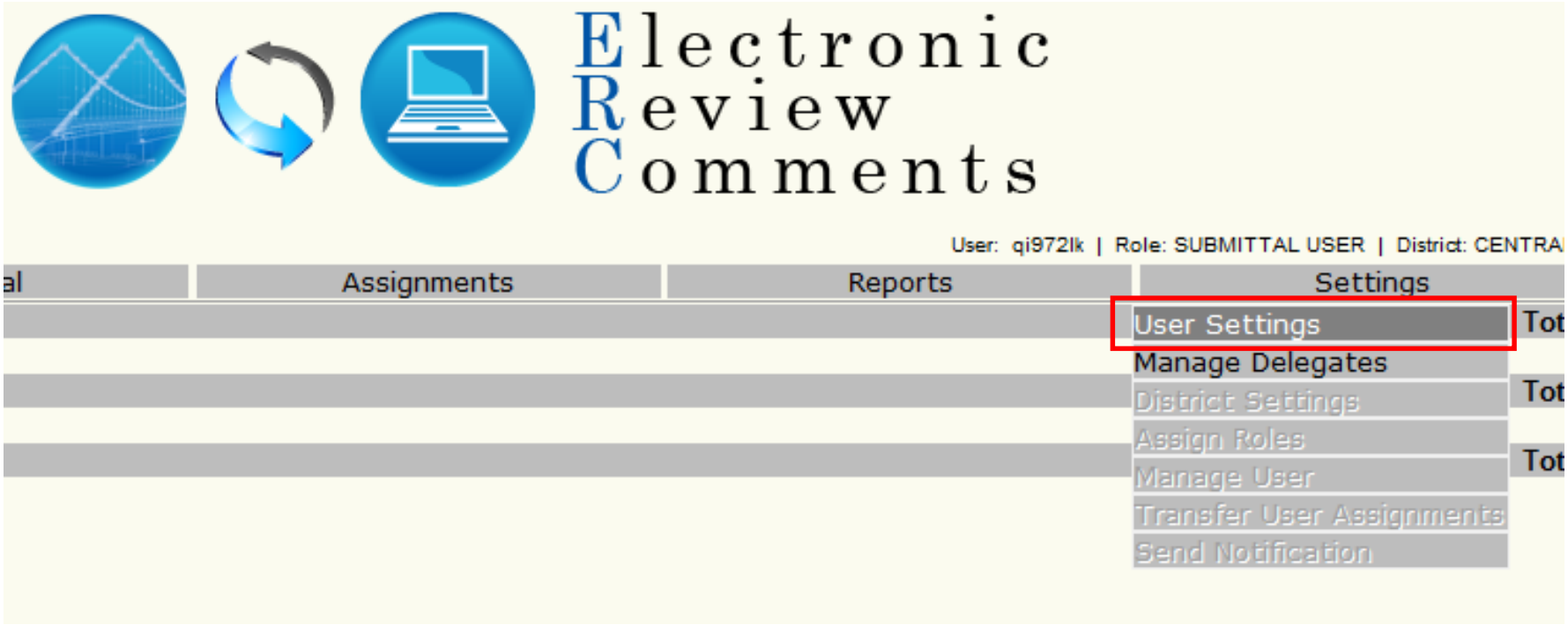
# Cone of Silence



# Home Screen

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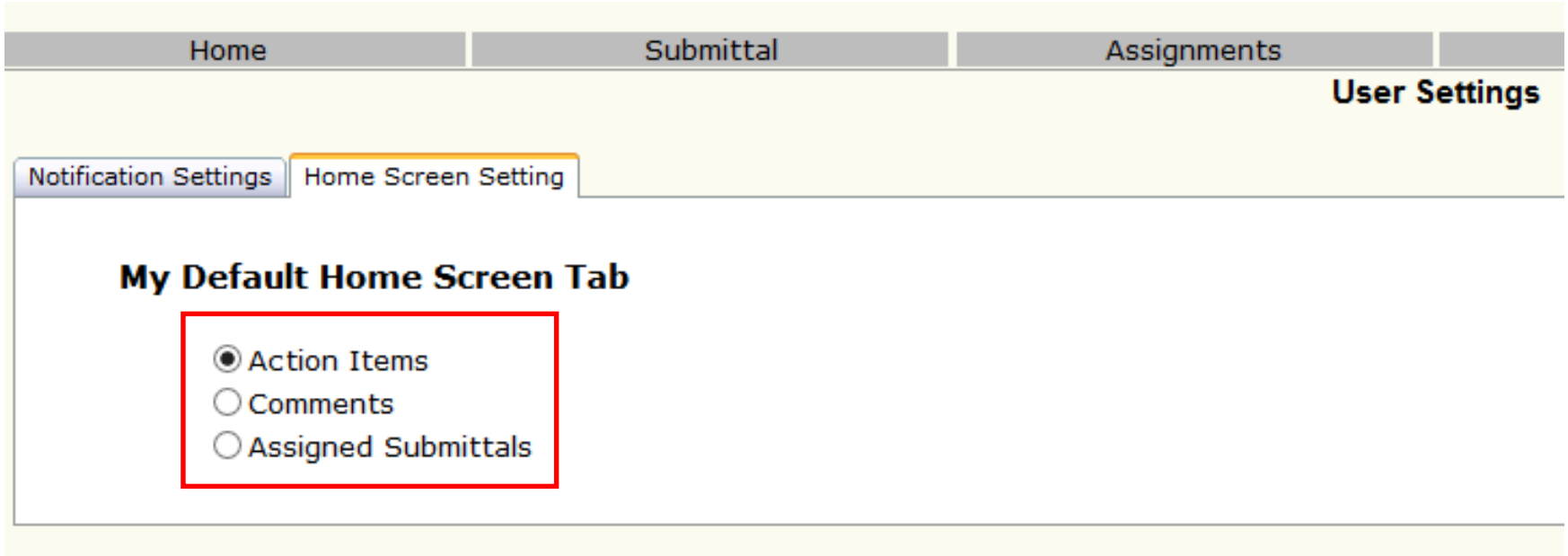
# Home Screen

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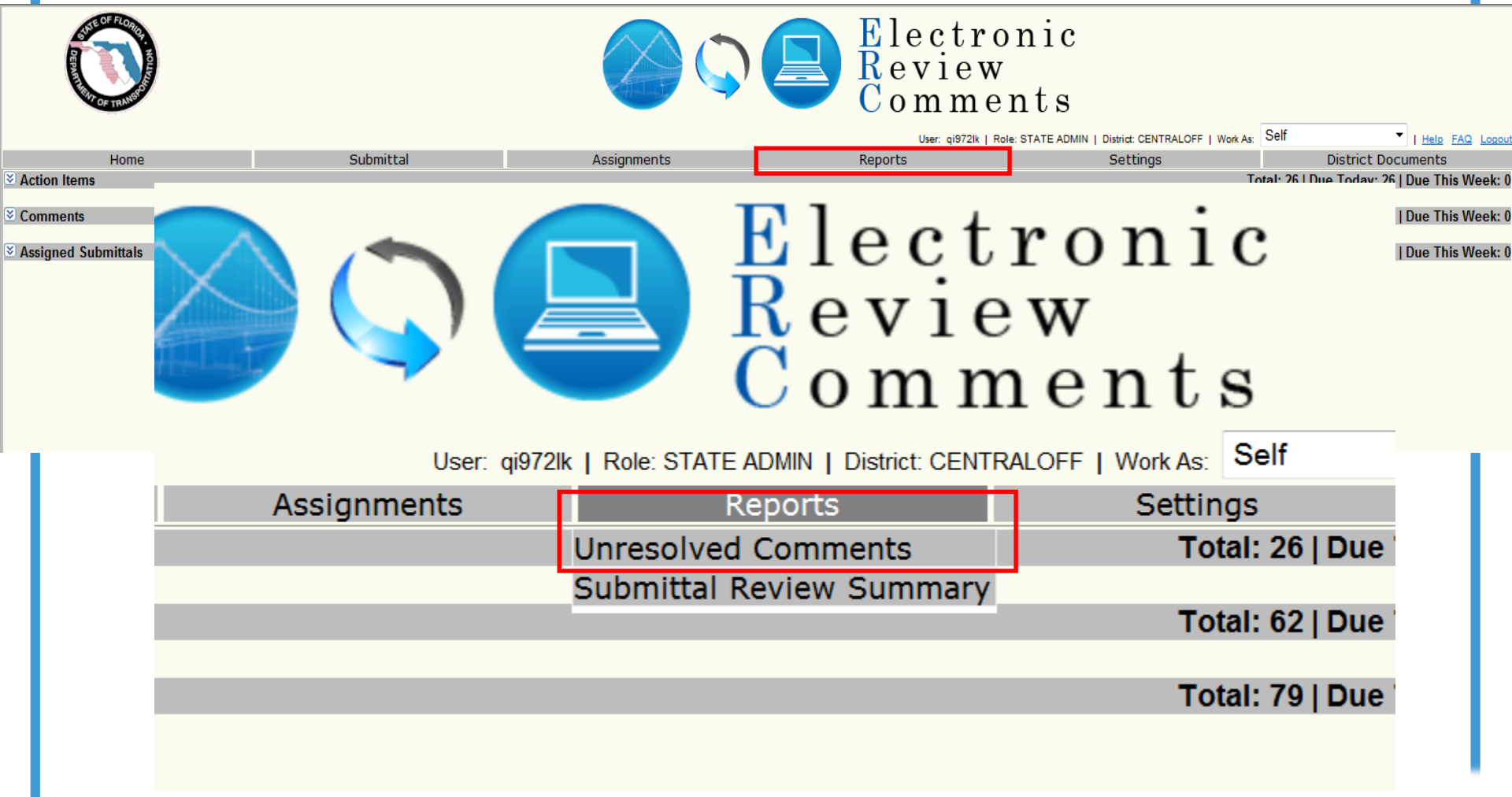
# Reports

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# Reports

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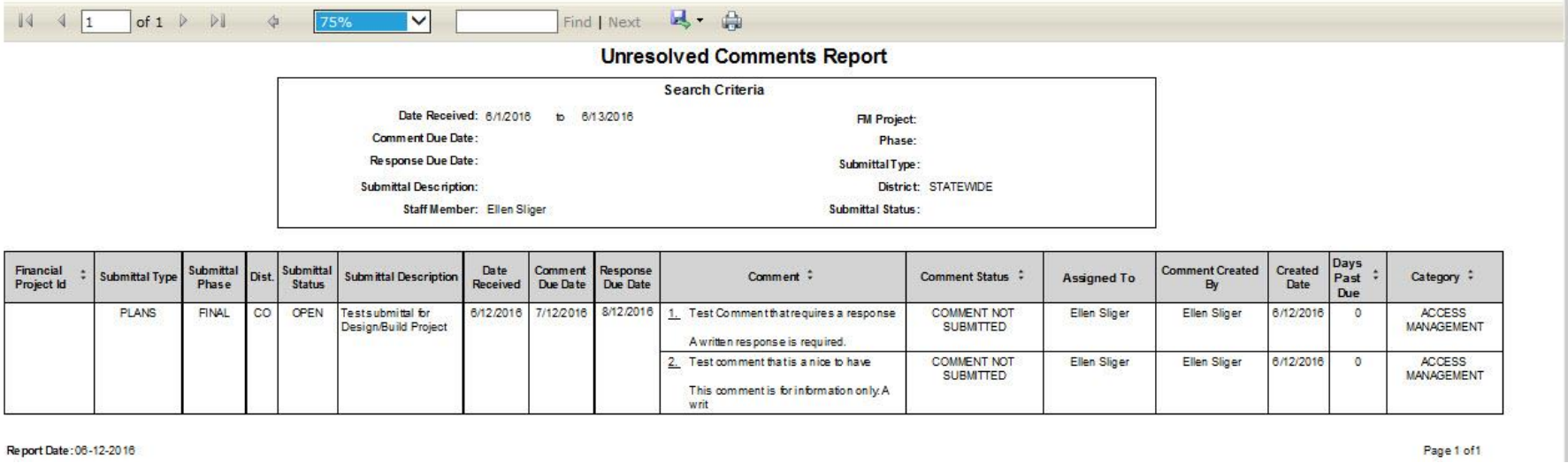
# Reports



1 of 1 | 75% | Find | Next

## Unresolved Comments Report

**Search Criteria**

Date Received: 6/1/2016 to 6/13/2016
Comment Due Date:
Response Due Date:
Submittal Description:
Staff Member: Ellen Sliger
FM Project:
Phase:
Submittal Type:
District: STATEWIDE
Submittal Status:

| Financial Project Id | Submittal Type | Submittal Phase | Dist. | Submittal Status | Submittal Description | Date Received | Comment Due Date | Response Due Date | Comment | Comment Status | Assigned To | Comment Created By | Created Date | Days Past Due | Category |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | PLANS | FINAL | CO | OPEN | Test submittal for Design/Build Project | 6/12/2016 | 7/12/2016 | 8/12/2016 | 1. Test Comment that requires a response<br>A written response is required. | COMMENT NOT SUBMITTED | Ellen Sliger | Ellen Sliger | 6/12/2016 | 0 | ACCESS MANAGEMENT |
| | | | | | | | | | 2. Test comment that is a nice to have<br>This comment is for information only. A writ | COMMENT NOT SUBMITTED | Ellen Sliger | Ellen Sliger | 6/12/2016 | 0 | ACCESS MANAGEMENT |

Report Date: 06-12-2016

Page 1 of 1

# Enhancements

- District is displayed throughout application
- Hover on Home page over the FPID and the project description will display
- Assigned Submittals displays 0* for marking “no comment” box
- Submittal Title/Description has been displayed on several pages
- Search Submittal screen an option to include only submittals with unresolved comments

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# Enhancements

- Allow multiple comments by clicking “create comment” once
- IHPM’s & District Admins have ability to send a notification to those assigned to submittal
- District Admin’s can change staff type if no comments have been made
- IHPM’s can not close a submittal with unresolved comments
- Staff Assignment Lists have been alphabetized by Last Name

# Enhancements

- Ability for Staff Assignment defaults list to append existing assignments.
- File sizes have been raised to 1GB
- Consultant PM's have ability to upload documents to Submittal
- Statewide Administrators have ability to delete individual comments
- Updated FDOT Logo

# Enhancements

**Deployment Scheduled for Sunday June 19, 2016**

**ERC will not be available Sunday June 19, 2016**

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# System Availability

http://ww state.fl.us/ /hoa.shtm

| | | | | |
|---|---|---|---|---|
| | | ay | Satur | Sunday |
| OIS ENTERPRISE APPLICATIONS (FM, CITS, Trns*port, etc.) | | 6am-9pm | 6am-7pm | Unavailable |
| | nce | 9pm-6am | 7pm -11:59pm | 12am-6am Mon |
| EMAIL (Exchange, Enterprise Vault) | | 6am-11:59pm | am-7pm | 10am-11:59pm |
| | ce | 12am-6am | 11:59pm | 12am-10am |
| MAINFRAME, DATABASE, NETWORK (Internet, intranet, TSO, FOCUS, SAS, and access to application databases for ad hoc reporting | | 6am-11:59pm | | 10am-11:59pm |
| | | 12am-6am | | 12am-10am |

**NEW LOGIN IMPLEMENTED**

**NEARLY 24/7 AVAILABILITY**

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# Final Thoughts

- When reporting issues give us as much information as possible.
- For enhancement ideas:

**E-MAIL**

**CO-ERCISAAdmin@dot.state.fl.us**

# Final Thoughts

**DO NOT E-MAIL**

Kurt Lieblong, Ben Lewis or Jim Wolfe for ERC Issues

**INSTEAD**

**E-MAIL**

**FDOTServiceDesk@dot.state.fl.us**

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# Thank You

**Kurt Lieblong, PE, CVS**

**State Value Engineer**

**kurt.lieblong@dot.state.fl.us**

**(850) 414-4787**

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